Overview

For BTEC results for May/June 2022 external assessments, the appeals process that is detailed in the [JCQ Guide to Awarding Bodies' Appeals Processes, June 2022](#) will apply.

To supplement the JCQ Guide to Awarding Bodies' Appeals Processes, June 2022, this document provides a summary of the appeals process for the May/June 2022 external assessments and also provides information on where the BTEC appeals process will differ from the arrangements detailed in the JCQ document.

In addition, we have designed a [handy infographic](#) which walks you through the BTEC Appeals process for May/June 2022 examinations, which we hope you find a useful summary.

(Please note that our Reviews and Appeals policy for internal assessment of vocational qualifications applies for appeals related to internal assessment decisions. The policy can be found on our website, [here](#).)

How the BTEC appeals process will differ

For May/June 2022 BTEC external assessments, the grounds for appeal that are specified in the JCQ Guide to Awarding Bodies' Appeals Processes, June 2022, will apply. There is one difference that should be noted for BTECs:

1. There is no route to Ofqual's Exam Procedures Review Service (EPRS) for BTEC qualification appeals. However, a complaint may be submitted to Ofqual once the appeals process has been completed, where there is reason to believe the awarding organisation has not followed its procedures in handling the appeal.

Grounds for and appeal

An appeal may be submitted if the appellant considers that either:

- a marking or moderation (or a review of marking/moderation) error has occurred; or
- the awarding body did not apply its procedures consistently, properly or fairly.

Centres can submit:

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• Appeals against results
• Appeals against malpractice decisions
• Appeals against decisions made in respect of access arrangements, reasonable adjustments and special consideration.

In addition, some other administrative decisions, such as cases of missing scripts, may be subject to review by awarding body officers.

*The appellant is the head of centre who submits the appeal.

**Processing times for appeals**

Preliminary appeals will be processed within 42 calendar days of receipt of a valid application.

Pearson aims to resolve a request for an appeal hearing within 70 calendar days of the receipt of a request for an appeal hearing.

**Submitting an appeal**

Appeals must not be submitted by the head of centre until after the outcome of the relevant post-results service has been received.

Our [decision tree](#) can be used to support centres to decide whether it is appropriate to submit an appeal.

Internal candidates and/or their parents/carers are not entitled to appeal directly to the awarding body. Representations must be made to the head of centre where the candidate was entered or registered. The head of centre's decision as to whether to proceed with an appeal is subject to the centre's internal appeals arrangements.

BTEC appeals should be submitted to edexcelappeals@pearson.com using the JCQ/APP1 form provided in the [JCQ Guide to Awarding Bodies' Appeals Processes, June 2022](#).

**Fees for appeals**

Last updated 17 June 2022 | Version 1 | DCL1: Public
Fees for appeals are published on our website: Here. A fee will apply to the preliminary appeal (£140) and where an appeal progresses to a hearing a separate fee will apply (£180). Where an appeal is upheld at either stage, the fee will not be applied.

**Appeals relating to access arrangements, reasonable adjustments and special consideration**

Appeals relating to access arrangements, reasonable adjustments and special consideration will be handled in line with the approach specified in the [JCQ Guide to Awarding Bodies' Appeals Processes, June 2022](https://jcq.org.uk/documents/appellateguidance/processes/).

**Malpractice appeals**

Malpractice appeals will be handled in line with the approach specified in the [JCQ Guide to Awarding Bodies' Appeals Processes, June 2022](https://jcq.org.uk/documents/appellateguidance/processes/).