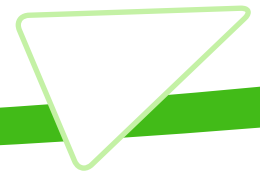


# 1: What is good customer service?





# Activity 1: Why is good customer service important?



Fill in the spider diagram.

