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FAQs

AppQual

- **Are the current packages fully mapped to the standards?**

All AppQual resources have been fully mapped to standards and quality assured by Pearson

- **Does AppQual send out the cards?**

A learner will need to log onto his/her account and upload a photo of their choice. Once the photo has been attached to their card they can then the learner may request the card. This will be dispatched directly to the learner.

- **When will the presentations for this webinar be made available?**

AppQual and Skilled for Life webinars will be made available on our website and FAQ's from both webinars will also be uploaded and updated on a regular basis.

- **Can you confirm if the tutor/assessor must have occupational competence to deliver to occupational packages**

As these are Level 1 programmes there is no need for occupational competence.

- **Do you have the presentations that we used at the workshops – at the Education to Employment conferences held in Bradford and London?**

To view all workshop presentations please visit: quals.pearson.com/e2e

- **Can documents used in AppQual be downloaded?**

AppQual workbooks can be downloaded to a working area such as a desktop. However, these are in PDF format, can't be edited and uploading the document back to AppQual is not possible at the moment. Workbooks can be downloaded and printed if need be.

- **Can tutors view learner answers if they don't press submit?**

Tutors/assessors are able to view learner progression at all times whether workbook activities have been saved or submitted.

- **Any plans to make anything similar available for apprenticeships?**

Learning and assessment material for Apprenticeships is currently being developed.



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- **Where is the system pulling the job vacancies from?**

With regards to vacancies appearing on AppQual, employers can post jobs directly into this section and AppQual also has an arrangement with local agencies who also feed jobs into the system.

- **What are the 'tags' used for in the workbooks?**

Once a learner uploads or submits evidence to meet a specific criteria element or learning outcome the tutor will confirm this via his tutor/assessor account. When this marking page is completed by the tutor/assessor, it gets auto fed back into the back of the learner's workbook, hence the tags.

- **Can you change the units between the 6 credit and 9 credit WorkSkills, I appreciate they are pre - packaged but can you change these at all?**

The 6 & 9 Credit WorkSkills Awards are pre-packed and amendments to the package is not possible. However, AppQual are in the process of creating resources for each of the Skilled for Life units meaning that free resources will be made available to all flexible programmes created through Skilled for Life.

- **Two tutors training on the course - can they both view?**

All centre tutors/assessors with an account can view all learners registered at their particular centre.

- **Do you still need different email accounts to have accounts as a learner, tutor, and centre?**

Yes, separate emails addresses are needed for different AppQual accounts for the same named person.



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Skilled for Life

- **When making a claim on Edexcel Online do units cross over into other possible qualifications?**

When making a claim on Edexcel for a unit that is part of a programme created through the flexible programme builder then the unit may crossover and be achieved in more than one qualification. Edexcel Online automatically checks for a 'rule of combination' which means that an individual unit that is available within more than one qualification would be attributed to both qualifications. Here is an example:

Using a CV and Covering Letter to Apply for a job J/505/6931 can be added as a unit to both WorkSkills L1 and also Customer Service L1. If a programme were to be created containing both these qualifications then the unit would be attributed to both if claimed. Funding for this unit would only be claimed once, either against WorkSkills L1 or Customer Service and not both as this would be a 'double funding' issue.

- **Does Skilled for Life work with AppQual and if so, can we find a list of units available on AppQual?**

When purchasing a pre-packed Traineeship bundle from Pearson free AppQual resources are made available against that particular registration. To view the all available resources on AppQual please call 0333 222 4469 or email contactus@appqual.org

- **Is there a time frame for claiming Skilled for Life on Edexcel Online?**

There is no definitive timeline for you to claim a unit/qualification on Edexcel Online. However, if a unit or qualification is withdrawn then no further registrations will be permitted beyond a specific date and you have a further 2 years to complete your learner.

- **What is an order number during the registration process?**

An order number is for centre internal use. This will allow you to quickly find a registration and may be asked for if you call Customer Services relating to a particular query against this registration.