

Unit 1: Working as a Door Supervisor within the Private Security Industry

Unit reference number:	L/506/7140
QCF level:	2
Credit value:	1
Guided learning hours:	12

Unit aim

This unit is intended for people who want to work in the private security industry and who require an SIA licence to practise. It covers the knowledge and understanding that are relevant to the role of a door supervisor.

This unit covers the specialist knowledge and understanding required to become a licensed door supervisor. Generic knowledge that applies across different parts of the security industry is covered in Unit 1: Working in the Private Security Industry and in Unit 3: Conflict Management for the Private Security Industry. In this unit, you will be taught about the role of a door supervisor and behaviour required for that role. As a door supervisor you will need to know about the law and the powers available to you when the law is broken as well as other related issues such as crime scene preservation and record keeping. You will also learn about arrest, the law of force, types of assault, drug and licensing laws. You will understand your role when dealing with emergencies, helping to keep vulnerable people safe the importance of queue management and venue capacity.

Essential resources

For this unit, centres must adhere to the requirements stipulated by the SIA in the Introduction to Learning Leading Towards Licence-linked Qualifications available from the SIA website with regard to facilities, trainer qualifications, sector competence of trainers and examination facilities.

Learning outcomes, Assessment Criterion and Summary of Changes

To pass this unit, the learner needs to demonstrate that they can meet all the learning outcomes for the unit. The assessment criteria determine the standard required to achieve the unit.

Sections **highlighted** indicate where an LO or AC has changed significantly from the previous version of the unit.

Learning outcomes		Assessment Criteria		Summary of significant changes between old and new unit
1	Understand the role and objectives of a door supervisor	1.1	State the role of a door supervisor	Change to the wording of the LO. ACs remain similar.
		1.2	State the objectives of a door supervisor	
		1.3	State the importance of an admissions policy	Previously AC3.1
2	Understand civil and criminal law relevant to a door supervisor	2.1	State the law relating to the use of force	
		2.2	Identify different types of crimes against the person as defined by law	
		2.3	Identify common crimes against property that a door supervisor may come across	
		2.4	State the definition of an 'offensive weapon'	Previously AC3.7
3	Understand searching relevant to a door supervisor	3.1	State the differences between general, random and specific searches	New LO. Must be delivered as per the SIA issued by the SIA
		3.2	Identify a door supervisor's right to search	New Assessment Criterion
		3.3	Recognise possible hazards when conducting a search	
		3.4	State the precautions to take when carrying out a search	
		3.5	State how to search people and their property	
		3.6	Identify reasons for carrying out a premises search	
		3.7	Identify actions to take in the event of a search refusal	New Assessment Criterion

		3.8	Identify search documentation that a door supervisor is required to complete	New Assessment Criterion
		3.9	Identify actions to take if a prohibited or restricted item is found during a search	New Assessment Criterion
		3.10	Identify additional considerations to take when searching individuals	New Assessment Criterion
4	Understand powers of arrest relevant to a door supervisor	4.1	Identify offences for which a door supervisor can make an arrest	LO is the same but ACs are more specific
		4.2	Identify the limitations to a door supervisor's powers of arrest	
		4.3	State why an arrest should only be made as a last resort	
		4.4	State arrest procedures to be followed by a door supervisor	
		4.5	Identify procedures to take following an arrest	
5	Understand drug-misuse issues and procedures relevant to the role of a door supervisor	5.1	Identify key areas of drug-misuse legislation	LO updated from 'Understand drugs legislation and procedures'
		5.2	Recognise the indicators of drug misuse	
		5.3	Identify common types of illegal drugs	
		5.4	Recognise signs of drug dealing	
		5.5	State the procedure for dealing with individuals found to be in possession of drugs	
		5.6	State the procedure for handling seized drugs	New Assessment Criterion
		5.7	State how to dispose of drug-related litter and contaminated waste	
6	Understand incident recording and crime scene preservation relevant to the role of a door supervisor	6.1	Identify different types of evidence	Content is the same but split out into separate ACs
		6.2	State how to preserve evidence after an incident	
		6.3	Identify records to complete when an incident has occurred	
		6.4	Identify the reasons for recording incidents	
		6.5	Identify the types of incidents which need to be recorded	
		6.6	Identify incidents when a door supervisor should call the	

			police	
		6.7	Identify the requirements for completing incident records	
7	Understand licensing law and social responsibility relevant to the role of a door supervisor	7.1	Identify the licensing objectives	
		7.2	State the rights and duties of licensees and door supervisors as their representatives	
		7.3	State the law in relation to refusing entry and ejecting customers	
		7.4	Identify police powers regarding licensed premises	
		7.5	State the law regarding children and young persons on licensed premises	
		7.6	Identify acceptable forms of proof of age	This will include PASS cards
		7.7	State conduct that is unlawful under licensing, gaming and licensing of sex establishments legislation	
		7.8	State the powers of entry of authorised persons	
8	Understand emergency procedures which should be followed by a door supervisor	8.1	State the importance of knowing the venue's evacuation procedures	New Assessment Criterion
		8.2	State the role of a door supervisor when dealing with threats of terrorism	New
		8.3	Identify sources of information on terrorism awareness	New Assessment Criterion
		8.4	Identify appropriate responses to situations requiring first aid	New Assessment Criterion
9	Understand how a door supervisor can help to keep vulnerable people safe	9.1	Recognise the risks to vulnerable people being ejected from, or refused entry to a venue	New LOs and ACs
		9.2	Identify actions that can be taken by a door supervisor to protect vulnerable people	
		9.3	Recognise behaviours that could indicate potential sexual predators	
10	Understand queue management and venue capacity responsibilities relevant to a door supervisor	10.1	Recognise the benefits of queue control	New LOs and ACs
		10.2	Indicate why communication is important throughout the queuing process	
		10.3	Identify why managing venue capacity is important	