Unit 2: Practical Operation of CCTV Equipment in the Private Security Industry

Unit reference number: A/506/7148

QCF level: 2

Credit value: 1

Guided learning hours: 8

Unit aim

This unit is intended for people who want to work in the private security industry and who require an SIA licence to practise. It covers the skills that are relevant to the role of a CCTV operator.

Essential resources

This unit covers the practical skills required to become a licensed CCTV Operator, and builds on the knowledge and understanding covered in Unit 1: Working in the Private Security Industry and Unit 2: Working as a CCTV Operator. Building upon what they have covered in Unit 2, in Unit 3 learners will learn about functional checks and about how to operate CCTV equipment in order to record images and ensure that evidential requirements are met. They will develop the skills required to deal with incidents, including giving descriptions, locating and tracking individuals and performing lost contact drills.

Learning outcomes, assessment criteria and summary of significant changes

To pass this unit, the learner needs to demonstrate that they can meet all the learning outcomes for the unit. The assessment criteria determine the standard required to achieve the unit.

Sections <mark>highlighted</mark> indicate where an LO or AC has changed significantly from the previous version of the unit.

Learning outcomes		Assessment criteria		Summary of significant changes between old and new unit
1	<mark>Understand how to use CCTV equipment</mark>	1.1	<mark>Explain the actions to be carried out when suspected criminal activity is detected by a CCTV operator</mark>	New LO New assessment criterion
		1.2	Explain how work with the control room team to deal with multiple incidents	Previously AC2.2
		1.3	Identify body language and behaviours that could indicate unusual or suspicious activity	Previously AC2.3
2	Be able to operate the CCTV system	2.1	Carry out functional checks of the CCTV system	Previously LO1 Previously AC1.1
		2.2	<mark>Carry out</mark> equipment fault reporting procedures	Change from previous AC1.2 'explain'
		2.3	Use keypads and joystick to operate cameras, monitors and associated equipment	Previously AC1.3
		2.4	Give clear and accurate descriptions of people, vehicles and events	
		2.5	Detect and track/follow a suspect on foot or in a vehicle	
		2.6	Use cameras to view a suspect entering or leaving an area	
		2.7	Carry out a lost contract drill	
		2.8	Use cameras to search the outside of buildings, streets and open spaces for <mark>suspicious packages</mark>	Wider remit than previous AC2.8 which was limited to IEDs
		2.9	Produce images for evidential purposes	Previously AC1.5

2.10	Record images onto storage media in an evidentially sound manner	Previously AC1.6
2.11	Overcome problems caused by weather, lighting and poor positioning when using CCTV equipment	New assessment criterion
2.12	Complete documentation ensuring audit trails is sound	Additional element to this AC (previously AC1.7)

Essential resources

Centres wishing to deliver this unit must conform to the requirements stipulated by the SIA in Introduction to Learning Leading Towards Licence-linked Qualifications (available from the SIA website) with regard to facilities, trainer qualifications and sector competence of trainers.

Learners must have access to a CCTV (PSS) control room environment. This may be provided by a simulated control room with operational CCTV (PSS) equipment or by access to a live environment where there is space for training and assessment.