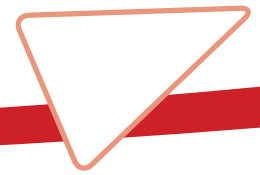


## 2: Why is customer service important?





## Activity 2: How did Jack do?



Jack gets feedback from his manager.

Answer the questions below.



Good work, Jack!  
A happy customer. And  
they said they'd tell their  
friends to come in!

1 Why is Jack's manager pleased?

Empty text box for answer to question 1.

2 How could Jack's customer service help the store?

Empty text box for answer to question 2.