



Here to help

Kai has been asked to do some repair work by a parent of a friend. He goes round to their house and starts working. What should he do before he goes to the house?



Activity 3: Working in someone's home



Tick the statements below that match how you think you should behave. Discuss the other statements and say why you think they are not so responsible.

- Be polite and well spoken.
- Change your accent and speak in a posh voice.
- Plug in your phone charger.
- Take your trainers off and work in bare feet.
- Arrive a little bit early.
- Apologise after turning up late.
- Rush to complete the work, so you can get out of the house.
- Make comments about the state of the home.
- Be chatty and talkative with the homeowner.
- Tidy up any mess you have made after you have finished work.
- Play music while you work – it makes the day go faster.
- Discuss the job-list with the client, before starting anything new.
- Start working immediately because 'time is money and money is time'.