Remote Invigilation Assessments
Technical Guidance for Learners

This guide outlines the technical requirements that must be met for you to take your assessment at home. If you cannot meet these requirements, please speak to your centre immediately.

System requirements and prerequisites for Remote Invigilation

The table below shows the system requirements that your computer will need to be able to successfully take an assessment using Remote Invigilation. It also shows additional equipment that is required.
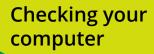
Windows 7 SP1 or greater	
Dual Core Processor	
Minimum 10GB hard disk space	
RAM 512mb	
Strong stable internet connection	
Minimum screen resolution of 1024x768	
Google Chrome 85 or higher - with the ability to add a Chrome Extension to allow for screenshare.	
Windows Media Player version 11 or above	
A working webcam on the desktop or laptop being used to take the test.	

Working microphone and speakers on the desktop or laptop being used to take the test.

Note: headphones are **not** permitted

A smart device with the ability to add the required App – Android 5.1 or higher and iOS (Apple) 10.0 or higher with a working camera.

Note: Huawei P30, Samsung Galaxy A3 (2016), Google Pixel 3 and newer are **not** compatible with the App.

Checking your computer

How to check if your computer meets the above requirements

How to check processor, memory and Windows version:

1. Navigate to Start Menu, type in Control Panel and press Enter.
2. On the page that opens change the View by option to Large/Small icons.
3. Select the option for System. This will display the following requirements:
   a. Processor
   b. Installed memory
   c. Windows Version

How to check media player versions:

1. Navigate to Start Menu, type in Windows Media Player and press Enter.
2. On the programme window press Alt, navigate to Help and About Windows Media Player.
3. The version number will show on the popup window.

Alternative indication on your internet speed: If you usually stream films on your laptop and you find it needs to buffer or load throughout the film, then this could mean your internet speed is not strong enough to complete the assessment.

Check your mobile phone requirements.

Android 4.1+ and iOS 10.0+ smart devices – smartphone or tablet – with a camera are supported. **Check your operating system** by using your mobile phone. Note: Huawei P30 and Google Pixel 3 are not compatible with the app.

> **Important:** A strong, stable internet connection (preferably wired) is needed to successfully run assessments. If the internet connection drops, or the connection is weak, the assessment may crash and will not be recoverable or the upload of responses may fail and will not be retrievable. If this happens your responses may be lost and the assessment attempt void, your centre will be able to explain this further.

Equipment and internet connection are your responsibility, Pearson will not be held responsible for your equipment, technical failures and/or internet connection.

If you are unable to meet the requirements, please speak to your centre before attempting to take your assessment at home.