

## Exams Update - Wednesday 05 February

Welcome to your regular roundup of all the important updates at Edexcel. [You can find all of our notices online](#)

### Moving to next generation BTEC Firsts in September 2014

We have produced a series of talking heads videos to support senior managers and leaders in schools and colleges in the UK through the transition of BTEC Firsts from September 2014.



These videos cover England, Northern Ireland and Wales, with a Welsh speaking version for your convenience. To view any of the videos please click on the links below -

- Moving to next generation BTEC Firsts from September 2014 - Tom Lee – Director of Vocational Qualifications
- [BTEC First from September 2014 in Wales \(English Version\)](#) - Paul Montague – Curriculum Development Manager for
- [BTEC Firsts from September 2014 in Wales \(Welsh Version\)](#) - Olwen Turchetta – Head of Editorial, Vocational
- [BTEC Firsts from September 2014 in Northern Ireland](#) – Fiona Callaghan – Territory Manager
- myBTEC - a new online toolkit to transform your BTEC experience - Rod Smith - MD Vocational and Applied Learning

### Deadline Reminder - Enquiries About Results



Please note the following date -

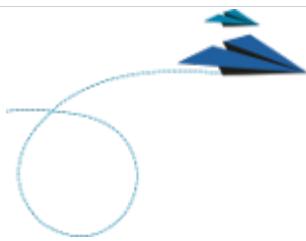
Qualification	Exam Series	Date	Description
GCSE, next generation NQF BTEC	Nov-13	06/02/2014	Final date for submitting Enquiries About Results applications

### Exams Officer Email Addresses

As you may already be aware our Account Specialists will sometimes send targeted email updates to you regarding the administration of our qualifications.

We will target such information to those who have registered on Edexcel Online as;

- Exams Managers



- Exams Officers
- Exams Assistants

Please ensure that if you are responsible for administering examinations at your centre then you are registered as one of the above profiles on Edexcel Online. This will allow us to keep you up-to-date with communications relevant to the qualifications you are delivering. For information on how to create or amend Edexcel online accounts please click [here](#).

Also, we would like to remind you that for security reasons personal email addresses (such as hotmail, yahoo) should not be used to register profiles on Edexcel Online.

## Feedback and Complaints



If you're not happy with the service you've received from us, please let us know so that we can do everything possible to put it right.

We welcome your feedback, which helps us to ensure we're always learning and making improvements to the service we provide. We know that sometimes things go wrong, but if they do, we want to try to stop them from happening again.

We now have an online form, which can be found on our website [here](#), which links directly into our Customer Relationship Management system (CRM), providing us with your information more efficiently. This will help ensure your query gets to the correct team quickly, and will enable us to respond appropriately in good time.

Like or dislike our updates? Tell us at [feedback@edexcel.com](mailto:feedback@edexcel.com)  
If you'd like to contact us please visit [www.edexcel.com/contactus](http://www.edexcel.com/contactus)

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