



Pearson

## **Team Leader and Operations Departmental Manager webinar FAQs**

### **How long is spent by the EPA on the portfolio?**

As long as it needs to review the information and supporting evidence.

### **How strict is it on the 'I/we'. Just thinking that an apprentice may refer to both in correct context. 'I did this and as a result, we achieved this'?**

Context is key. The independent end point assessor needs to be able to identify how the apprentice relates to the information.

### **Where can we gain access to more mock multiple choice exams please?**

These will also be available on ACE360.

### **Can you advise where I can locate the Pearson reference document for the portfolio?**

The specification and portfolio reference document are available on ACE360 in the knowledge based tab.

### **Do you have a link for the up to date additional resources?**

All resources are now available on ACE360 in the knowledge based tab.

## **For TL3 - Are the Qualification Workbooks available as an online resource currently?**

The specification and additional resources are available on ACE360 in the knowledge base tab.

**With the project presentation you say if they fail they will have to do the whole component again - I assume this means they will use the same project but update the presentation.**

If the project was undertaken during the apprenticeship period this can be used for the re-sit, however if the project was commenced prior to the apprenticeship start date a new project would have to be provided.

## **Do you accept zip files?**

Yes.