



Pearson

Senior Healthcare Support Worker Apprenticeship

Level 3

Minimum 18 months, average 24 months

Funding Band TBC

Apprenticeship Group

The apprenticeship group is made up of a range of employers within the Healthcare Sector, including Health Education England, Barchester Healthcare, Derby NHS Foundation Trust, Hospice UK, James Paget University Hospitals NHS Foundation Trust, North East London NHS Foundation Trust, Royal College of Midwifery, Royal College of Nursing, Sothern Devon Care Trust, St Giles Hospice, The Priory Group and Unison.

Who is this apprenticeship for?

This apprenticeship has been designed to be taken by anyone wanting to work as a Senior Healthcare Support Worker. The apprentice can specialise in a specific area, including, Adult Nursing Support, Maternity Support, Theatre Support or Mental Health Support

On-Programme

In order to meet the apprenticeship standards, apprentices must complete the Care Certificate and the qualification appropriate to the area they want to specialise in:

- Apprentices working as an Adult Nursing Support Worker must complete the Level 3 Diploma in Clinical Healthcare Support.
- Apprentices working as a Maternity Support Worker must complete the Level 3 Diploma in Maternity and Paediatric Support
- Apprentices working as a Theatre Support Worker must complete the Level 3 Diploma in Perioperative Support
- Apprentices working as a Mental Health Support Worker must complete the Level 3 Diploma in Mental Health Care

Apprentices must complete a learning journal during the last three months of on-programme. This will be sent to the independent assessor to help inform the interview during End Point Assessment. The learning journal may contain a range of sources of evidence. It must also contain a minimum of three reflective accounts completed by the apprentice to a total of 1000 words (+/- 10%) which demonstrates their learning and application of knowledge, values and behaviours in their chosen area of practice.

Apprentices must also achieve a minimum of Level 2 English and Maths before completing the apprenticeship.



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End Point Assessment – TO BE CONFIRMED

Apprentices must be register with an Assessment Organisation so that End Point Assessment can be carried out. A list of Assessment Organisations for this standard will be available on the Register of Apprenticeship Assessment Organisations (RAAO).

There are three components that make up End Point Assessment for the Senior Healthcare Support Worker apprenticeship. Assessment will consist of:

- A multiple choice and short answer questions test
- An observation
- Learning Journal and an interview

Multiple Choice Test

The multiple choice test will be designed to cover all the knowledge requirements within the standard. Apprentices will have 60 minutes to answer 30 1 mark questions and 4 short answer questions worth 5 marks each. The one mark questions will cover the core knowledge elements:

- Health and well-being
- Duty of care and candour, safeguarding, equality and diversity
- Person centred care and support
- Communication
- Personal, people and quality improvement
- Health, safety and security

The short answer questions will cover the knowledge requirements in the apprentice's chosen specialism Senior HCSW (Adult Nursing Support)

- Assist with clinical tasks
- Activities of daily living

Senior HCSW (Maternity Support)

- Assist with clinical tasks
- Assist with caring for babies
- Support mothers and birthing partners

Senior HCSW (Theatre Support)

- Assist healthcare practitioners with delegated clinical tasks
- Support individuals
- Equipment and resources

Senior HCSW (Mental Health Support)

- Assist with delegated clinical tasks and therapeutic interventions
- Support individuals
- Risk assessment and risk management

The test will be graded Fail/Pass/Merit/Distinction based on the number of marks achieved.



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Observation

The Independent Assessor will spend a minimum of 90 minutes observing the apprentice during their normal course of work in their normal workplace. The Independent Assessor will be observing the apprentice:

- Treat people with dignity, respecting individual's diversity, beliefs, culture, needs, values, privacy and preferences
- Show respect and empathy for those you work with, have the courage to challenge areas of concern, be adaptable, reliable and consistent
- Show discretion, resilience and self-awareness
- Assist registered healthcare practitioners with clinical tasks, working to best practice and following care plans
- Communicate effectively using a range of techniques, observe and record verbal and non-verbal communication
- Follow the principles for equality, diversity and inclusion
- Demonstrate what it means in practice to promote and provide person centred care and support
- Work as part of a team, seek help and guidance when you are not sure
- Maintain a safe and healthy working environment
- Move and position individuals, equipment and other items safely
- Use a range of techniques for infection prevention and control, e.g. waste management, spillage, hand washing, use of Personal Protective Equipment (PPE)

The observation can take place in one session or in a number of bitesize observations. It is anticipated, that where possible, the observation will be completed on the same day.

The observation is ungraded above a pass

Review of Learning Journal and Interview

The interview will be between the Independent Assessor and the apprentice and will last for a maximum of 60 minutes. The purpose of the interview is to enable the apprentice to further showcase their knowledge, skills and behaviours from across the Standard. The Independent Assessor checks and clarifies any matters arising from the multiple choice/short answer test results, the learning journal and from the observation of practice.

This element will be graded Fail/Pass/Merit/Distinction

Progression Opportunities

After a period of working and gaining experience, apprentices may be able to work towards an Assistant Practitioner post or apply to university to become a registered healthcare practitioner.

Links to previous/current Apprenticeships

The Senior Healthcare Support Worker apprenticeship standards could replace the following Advanced Apprenticeships in Health:

- Advanced Apprenticeship in Health (Clinical Healthcare Support)
- Advanced Apprenticeship in Health (Perioperative Support)
- Advanced Apprenticeship in Health (Maternity and Paediatric Support)