



# Pearson

## Healthcare Support Worker Apprenticeship

Level 2

Minimum 12 months, average 18 months

Funding Band 1

### Apprenticeship Group

The apprenticeship group is made up of a range of employers within the Healthcare Sector, including Health Education England, Barchester Healthcare, Derby NHS Foundation Trust, Hospice UK, James Paget University Hospitals NHS Foundation Trust, North East London NHS Foundation Trust, Royal College of Midwifery, Royal College of Nursing, Sothern Devon Care Trust, St Giles Hospice, The Priory Group and Unison.

### Who is this apprenticeship for?

This apprenticeship has been designed to be taken by anyone wanting to work as a Healthcare Support Worker and provide treatment and care for patients.

### On-Programme

In order to meet the apprenticeship standards, apprentices must complete the Care Certificate and any qualification that covers the knowledge, skills and behaviours set out in the standard. Although it isn't mandatory, apprentices can complete the Pearson Edexcel Level 2 Diploma in Clinical Healthcare Support as this qualification covers the Healthcare Support Worker standards.

Apprentices must complete a portfolio of evidence during the last three months of on-programme. This will be sent to the independent assessor to help inform the interview during End Point Assessment.

Apprentices must also achieve a minimum of Level 1 English and Maths before completing the apprenticeship. Apprentices must also have attempted the tests at Level 2 for English and Maths. The Level 2 tests do not have to be passed.



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## End Point Assessment

Apprentices must register with an Assessment Organisation so that End Point Assessment can be carried out. A list of Assessment Organisations for this standard will be available on the Register of Apprenticeship Assessment Organisations (RAAO).

There are three components that make up End Point Assessment for the Healthcare Support Worker Apprenticeship. Assessment will consist of:

- A multiple choice test
- An observation
- Review of portfolio of evidence and an interview

### Multiple Choice Test

The multiple choice test will be designed to cover all the knowledge requirements within the standard. Apprentices will have 60 minutes to answer 60 1 mark questions. The questions will cover the following areas:

- Communication
- Health Interventions
- Personal and People Development
- Health, Safety and Security
- Equality and Diversity

The test will be graded Fail/Pass/Merit/Distinction based on the number of marks achieved.

### Observation

The Independent Assessor will spend a minimum of 90 minutes observing the apprentice during their normal course of work in their normal workplace. The Independent Assessor will be observing the apprentice:

- Communicating effectively and handling information
- Demonstrating person centred care and support
- Treating people with dignity, respecting individual's diversity, beliefs, culture, values, needs, privacy and preferences
- Showing respect and empathy for those they work with; having the courage to challenge areas of concern, be adaptable, reliable and consistent
- Working to best practice in carrying out delegated clinical duties
- Showing discretion and self-awareness
- Working as part of a team, seeking help and guidance when they are not sure
- Maintaining a safe and healthy working environment
- Using a range of techniques for infection prevention and control including waste management, hand wash and the use of Personal Protective Equipment (PPE)
- Moving and positioning individuals, equipment and other items safely.

The observation can take place in one session or in a number of bite-size observations. It is anticipated, that where possible, the observation will be completed on the same day.

The observation is ungraded above a pass



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## **Review of Portfolio of Evidence and Interview**

The interview will be between the Independent Assessor and the apprentice and will last for a minimum of 30 minutes. The purpose of the interview is to enable the apprentice to further showcase their knowledge, skills and behaviours from across the Standard. The Independent Assessor checks and clarifies any matters arising from the multiple choice test results, the evidence portfolio and from the observation of practice.

This element will be graded Fail/Pass/Merit/Distinction

## **Progression Opportunities**

After completing the Healthcare Support Worker Apprenticeship, apprentices can progress into a Healthcare Support Worker job within a number of areas in the Sector; A&E, outpatients, community.

Apprentices can also progress onto the Senior Healthcare Support Worker Apprenticeship at Level 3.

## **Links to previous/current Apprenticeships**

The Healthcare Support Worker apprenticeship standards could replace the current Intermediate Apprenticeship for Health (Clinical Healthcare Support).