



# Pearson

## The Pearson EPA Service Webinar

### Q&A

**Do training providers pay for EPA for a specific learner at a specific touch point? What happens if the learner leaves, can training providers transfer that fee to another learner?**

**Response:** Currently, our payment terms is 10% EPA price payable at the time of booking the apprentice for the EPA on the Pearson systems. The remainder 90% payable on completion of the first attempt. Invoicing is done on a monthly basis and 30 days payment terms.

If the learner leaves before the EPA is attempted and our fees policy is not invoked (minimum notice for EPA cancellations/ postponement) that fee would be transferable to another learner. However, we would need to review this on a case-by-case basis.

**At what point do the maths and English qualifications have to be achieved – by EPA planning meeting or a specific touch point?**

**Response:** The maths and English qualifications need to be completed and achieved before the apprentice enters the Gateway stage. The EPA planning meeting happens during the on-programme learning phase and we will advise you throughout our engagement process on expectations around what needs to be completed by when.

Once the employer has signed off the apprentice on the gateway, we would need to see the evidence for the achievement of the Maths and English qualifications as outlined within the individual standards' assessment plan.

**Does Pearson have their EPA service team in place already?**

**Response:** Yes, Pearson's EPA service team is in place already. When your account manager rolls out the EPA services contract agreement, you will have a

named and dedicated EPA Service Delivery Manager identified within your contract.

**Will the EPA organisation contact and meet with the assessor to standardise the EPA as well as plan the EPA?**

**Response:** It is the responsibility of the EPA organisation to train, standardise, plan, schedule and deliver all EPAs. Irrespective of whether we work in partnership with an external organisation to source our assessors or use our in-house assessors to deliver EPAs, Pearson will remain solely responsible for all aspects of EPA delivery including all assessor contact and quality standards.

**Are the Multiple Choice Tests (MCTs) delivered via POP, Pearson Online Test Platform?**

**Response:** Yes, the current plan is to deliver the Multiple Choice Tests via POP.