



Pearson

Hospitality New Standards Q & A

General

Are Pearson using the same testing system for the Multiple Choice Question (MCQ) on the new standards?

Yes - we will be looking to use the Pearson Online Platform (POP) to host the MCQs for the Hospitality Standards

Funding and costs

What percentage are Pearson charging for the End Point Assessment (EPA) for hospitality standards?

This will be discussed on an individual basis, but it will be no more than 20% of the overall funding cap.

Resources

Is Pearson putting any packages together for the standards for an example resources that we can buy?

Payment for resources are being discussed at present. Additional resources (Pearson Apprentices 360) will be available for learners by the end of 2017.

Re-sit

Will the on-line test resit would be free?

There will be a small Re-sit charge being applied - we hope to have this finalised shortly.

Will there be a limit of retakes on the on demand tests?

Yes, the Assessment plan stipulates that only 2 re-sit opportunities are allowed per end – point assessment (EPA) activity. If taking a re-sit for any element of EPA, the maximum grade that can be awarded for that element is a pass.

End Point Assessment

What happens if no EPA picks up a standard??

All hospitality standards have at least 1 approved EPA organisation to select from. If a standard is delivered that has no option for EPA, the apprentice cannot achieve the apprenticeship until an EPA organisation is approved. It is strongly recommended that providers/centres, do not commence delivery against standards that do not have at least one approved EPA organisation

Does Pearson have the capacity to undertake all the EPAs required??

Yes - we will look to recruit additional Independent End Point Assessment staff as required and have the option of a partnership working model available with centres with large volumes of learners.

How will we know who the EPA organisations are??

You can find the EPA organisations, and the standards they are approved for here:
<https://www.gov.uk/government/publications/using-the-register-of-apprentice-assessmentorganisations>

Who acts as QA for Pearson EPA's - internal or external??

Internal, there will be the Independent Assessor and support team, we will also be Externally Quality Assured by the Employer Panel which is being organised by People first.

Is there an end point where an EPA can't be taken for an example 18 months / 2 years from registration??

No - this is determined by the employer and the provider - there is only a minimum time from when EPA can be taken (i.e. no less than 12 months/1 day from starting the on programme training and assessment). Some standards are around 5 years in duration so an employer can set whatever time they wish over the minimum requirements. Funding is paid in equal instalments (minus 20% completion payment) over the duration of the standard as agreed at the beginning of the programme so if a learner continues beyond the initial agreed date, no further funding will be paid to support on Programme Delivery and Assessment.