



Pearson Apprenticeships

Why choose Pearson as your End-point
Assessment organisation



Contents



Welcome to Pearson Apprenticeships

Investors in People Awards 2023 - finalist for Best Apprenticeship Programme

Our end-to-end Apprenticeship solution focuses on delivering excellence in every step of the apprenticeship journey. From our trusted on-programme qualifications and engaging learning resources to our unrivalled EPA preparation resources and flexible end-point assessment service.

We are committed to working collaboratively with training providers and employers to ensure that apprentices have the best experience throughout their journey and will develop the confidence and skills they need to progress to the next steps in their careers.

Who we are

Pearson is the world's leading learning company, creating vibrant and enriching digital learning experiences designed for real-life impact. In the UK, we are the largest awarding organisation offering academic and vocational qualifications and an end-point assessment organisation (EPAO) on the ESFA register.

Here at Pearson, our mission is simple, to help people make more of their lives through learning, whether it's at home, in the classroom or in the workplace. Founded in 1844 – with over 176 years devoted to learning! For us, learning isn't just what we do. It's who we are.

We believe diversity, equity and inclusion are fundamental to who we are and that everyone at Pearson plays a part in building a more inclusive culture, where everyone feels a sense of belonging. That's why we're building a culture of belonging for everyone who works for and with us.

As a Levy Paying employer, apprenticeships have given us the ability to expand our work in Early Talent and recruit a far more diverse workforce than ever before. We have been involved in apprenticeship delivery for our own staff for over 20 years and, in partnership with our delivery partners we are supporting the professional development of hundreds of our colleagues. We take pride in the quality of our apprenticeship programme and have bespoke Apprenticeship Teams in our global businesses that look after our apprentices from before they start with us all the way through their programmes of learning and beyond.



Pearson Apprenticeship Highlights*

Placed 3rd
in the Rate My
Apprenticeship
Top 100 Employer
table 2023/24 as
rated by our own
apprentices and
T-level placement
students

98%

Overall apprentice pass
rate across all standards

5,500+

Number of Employers
supported

15,000+

EPAs completed **

500+

Number of Training
Providers partnered with

40

Number of approved
EPA standards**

390+

Numbers of IEAs
recruited and trained



* Data correct at time of publication.

** Apprenticeship Assessment
Service website data.

Why choose Pearson as your EPAO

Ranked 29th
in Stonewall's 100 top employers
2023

Pearson believes in and champions apprenticeships. We understand apprenticeships are a great way for you to tackle skills gaps and help develop skilled employees where you need them most in your workforce. We will work with you and your training providers to deliver apprenticeships that drive apprentice success whilst providing visible benefits for your business.

Flexible, responsive and streamlined EPA service

An efficient EPA service that can be tailored to meet your business needs.

- Real-time scheduling to give you control over assessment planning ensuring that you can secure assessment dates that work for your business and your apprentices.
- Virtual EPA planning meeting with the Independent End-point Assessor who will deliver the EPA - this ensures seamless delivery and helps to put the apprentice at ease during the assessment.
- Fast and transparent service with clear SLAs (Service Level Agreement) at each stage of the process giving you clarity of timelines so you can plan for the next steps with confidence.
- A dedicated and specially trained **EPA support team** on hand to respond to queries. ▶
- EPAs available on-line or face-to-face to meet your business needs.
- Integrated Processes - monitor learner progress and completion targets. Securely store an electronic record of the Apprenticeship Grade provided by the EPAO in a GDPR and EPA compliant way.

97%

of our employers get their first choice of EPA date.

3 days

Gateway approval turnaround

5-day

Fast turnaround of EPA results.

■ **Assessments are offered 'on demand' with knowledge tests available online, offline or paper based. Remote or face to face assessments can be undertaken for the other methods of assessment and are scheduled in a timely manner.** ■

Open Awards | External Quality Assurance Provider

Focus on apprentice experience and success

We are committed to putting improved apprentice outcomes at the heart of everything we do.

- **Video-based resources** to help apprentices and their managers better understand the apprenticeship journey from beginning to end.
- **Standard-specific resources and guidance** (e.g. checklists, portfolio guidance, project briefs) to support apprentices in preparation for Gateway and EPA.
- **Robust and industry-relevant assessments** that give apprentices the best opportunity to show what they know and can do.
- **Detailed information on grading criteria and evidence requirements** for each assessment to ensure assessments are accessible and transparent – no surprise for apprentices during EPA
- **Rich post-results feedback** on apprentice performance to support the next steps in their learning journey
- Processes in place to **support apprentices with diverse needs** - to date we have supported over 100 apprentices with additional needs to achieve their EPA.
- **Digital badging to recognise apprentice achievement** and help them to showcase their newly acquired skills in a digital world.

Federation of Awarding Bodies (FAB) EPA Awards: Winner of 2022 Awarding Organisation of The Year for Delivering Real Impact on Equity, Diversity and Inclusion.

82%

of apprentices reported positive experience with Pearson end-point assessments

98%

overall apprentice pass rate across all standards

// There are clear mechanisms in place to manage Reasonable Adjustments with a robust system to track extenuating circumstances and reasonable adjustments. This gives the apprentice and the employer the assurance that the most appropriate support will be provided to ensure access to assessment is fair //

NSAR | External Quality Assurance Provider

// I have been really impressed with the Pearson EPAO development team. The standard that we are implementing in our business is complex and Pearson have worked in partnership with us to create fair assessments that are in line with our job roles as well as the apprenticeship standard. The development team have been extremely thorough in ensuring that the end-point assessments work for all parties and there is plenty of guidance and support in place for apprentices to support their EPA experience. They are always open to listen to feedback and happy to make adjustments where it is agreed they are required. //

Dave White | Design & Implementation / Relationship Manager, Openreach

Support for on-programme training delivery and end-point assessment

We understand that a successful apprenticeship starts from day one.

Readiness for EPA is not a moment in time event prior to Gateway but should be embedded in the on-programme training delivery right from the beginning. Our support offer includes:

- Free standard-specific EPA Resource Pack to ensure the full range of knowledge, skills and behaviours to be assessed in the EPA are covered during the training delivery
- Practice tests and sample assessments that can be used to monitor apprentices' progress against the standard and plan learning interventions, as necessary and at appropriate milestones in the learning and development journey
- Resources to support employers in the mentoring of apprentices during on-the-job learning

Investors
in People
Apprenticeship
accreditation -
Platinum award

40

approved EPA
standards

10

industry sectors
covered

// Broad and detailed assessment instruments. Information advice and guidance available for all stakeholders involved with the assessment process. IQA process is good with risk based IQA sampling. //

NSAR | External Quality Assurance Provider

// CIMSPA has worked closely with Pearson in the development of their EPA's in the sports and physical activity sector to provide guidance and clarity ensuring that they meet relevant industry standards, giving apprentices the best chance to succeed. //

Tara Dillon | CEO, CIMSPA



Recognised and trusted brand for vocational training

Your trusted partner for apprenticeships

- A longstanding regulated awarding organisation that is recognised and trusted by employers, FE colleges and training providers.
- 40+ years experience in offering world recognised vocational qualifications
- Close collaboration with industry to understand the needs of employers and embed this into all aspects of our EPA service.
- Capacity to scale assessment delivery quickly to meet industry needs.

Federation of Awarding Bodies (FAB) EPA Awards:
Best collaboration to deliver EPA Services – Finalist 2022.

500+

Training Providers we are working with

5,500+

Employers we are working with

1 in 5

people have a Pearson vocational qualification

390+

Independent End-point Assessors recruited



Driving apprentice success together

Apprenticeship Standards and Sectors

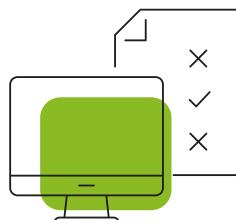
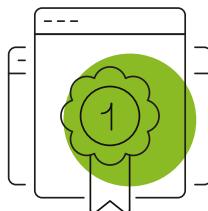
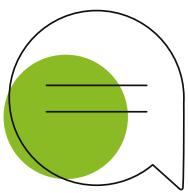
Explore our range of qualifications, EPAs and support we offer for each standard across the different sectors listed below: **Click on each sector image** for more information

Interested in switching your EPAs to us?

Switching to deliver Pearson EPA is a quick and easy three step process and our expert EPA delivery team will be on hand to help you every step of the way, working in partnership and consultation with your training provider.

With our expert knowledge and support, seamless EPA management and resources available at every steps of the way, you can focus on supporting your learners through their on-programme learning.

Three simple steps to switch to Pearson EPA:



Step 1: Contact us

Contact our sales team who will arrange for your contract to be organised.

We aim to get things moving for you within 48 hours, if not sooner.

Talk to our sales team today ►

Step 2: ACE360

Once your contract is in place you can log on to ACE360 Apprenticeship management system.

Find out more how ACE360 supports the administration of Pearson EPAs ►

Step 3: Get started

Start registering your learners.

Frequently asked questions

Can I switch to Pearson if I've already started another EPAO's programme?

- Yes, you can switch at any point you choose to

If I'm with another EPAO for on-programme can I switch to Pearson for my EPA services?

- Yes, you don't have to use Pearson's on-programme solution in order to use Pearson EPA services.

Who chooses which EPAO should be used for EPA services?

- It is the employer's choice which EPAO should be used - we will work closely with employers and training providers in the switching process.

Who do I contact about switching to Pearson?

- You can contact our EPA delivery team directly using this link: **Contact us ►**

Other Apprenticeship Services

Recognised as a best place to work for disability and inclusion (2023) Disability and Equality Index



Digital credentialing

Pearson is a Credly company, which hosts the largest and most-connected digital credential network. We help the world speak a common language of verified knowledge, skills, and abilities. This recognition of verifiable skills and progression supports talent retention and helps employers to attract the best new talent. Employers can gain insights for recruitment and workforce planning and also identify potential candidates with relevant skills and competencies through badge sharing and skills data. By being set up as badge issuers, you can build your own badge templates and issue across your workforce.

[Learn more about Credly digital credentials ▶](#)

On-programme training qualifications and resources

We understand that providing apprentices with an engaging and stimulating learning programme which takes them from initial assessment through to the gateway, is key to a successful result. With this in mind, we've developed a range of innovative qualifications and resources to support a structured, effective and efficient approach to on-programme learning. Speak with your training provider to discuss delivery of our training qualifications and resources.

Contact us

Getting in touch or keeping up to date with your apprenticeship needs.

**Alternatively, our dedicated EPA
customer service team can be
contacted on 0344 257 5553**

Disclaimer: We have endeavoured to ensure that all the information here is correct at the time of publication but give notice that some details could change as we develop and improve the products and services that we offer. We are not liable for any losses, damages, liability, claims and expenses arising from the use of any of this information.

All statical data shown is correct at the time of publication and is sourced from ACE360 and national data which is provided within the Apprenticeship assessment Service (gov.uk).