



Pearson

Healthcare EPA Flexibilities webinar FAQs

When is the last date for this assignment?

This would need to be set by your training provider.

Maximum of 2000 words is there a set minimum?

No, the focus of the reflection is quality of evidence and how the apprentice has demonstrated the observed criteria.

Do we need to reference this piece of work?

No, as the reflection is on an actual work activity, referencing is not required.

How many opportunities to resit?

This would be decided between your employer and training provider.

On ACE360 I can only see guidance for senior HCSW with HCSW be added at a later date?

All the guidance documents are within the knowledgebase of ACE360.

By describing how they have met the criteria is that evidence or what sort of evidence is needed?

The reflection must detail how the apprentice has demonstrated the criteria within the observed component.

I am doing assistant practitioner and we have been asked to do a 2000 essay on supervision and teaching and case management. Do we write that essay as well as this further 2000 reflective statement? So we write 2 x 2000 word essay?

Yes, the criteria for observation is different to the criteria in the interview. Therefore, two reflections are required.

How will the multiple choice be done?

This can be done through employer-based invigilation. Should you require further information, please email epadelivery@pearson.com

Will I be able have my interview from home as I am on 12 week isolation?

Remote assessment can be arranged. The independent end-point assessor will schedule this and confirm controlled assessment conditions are met during assessment.

With the observation essay we don't need academic reference just our own evidence from the situation itself?

Correct, the reflection is focused on situations the apprentice has been involved in; illustrating how the observation criteria have been demonstrated.

I am on 12-week isolation how would I do my multiple-choice test?

Currently, Pearson don't have an online proctoring solution available at the moment. Once this changes, Pearson will communicate this.

When does it all need to be completed by?

This needs to be agreed with your employer and training provider.

If we can't complete one aspect like multiple choice can we still do the other parts?

Yes, the EPA components can be taken in any order.

Who should be present during the interview? Do the mentor/ manager need to be present?

During the interview, no one other than the apprentice should be present.

Have you produced a letter/information document outlining this that can be sent to apprentices?

We have produced guidance on this flexibility which can be found within the Knowledgebase section of ACE360.

Who is sending out all the documentation/information to Apprentices/Expert witnesses?

The training provider.

How many situations need to be referenced within the reflective statement?

Pearson have not set a limit, the expectation is that the reflection is a free flowing piece of evidence. Guidance has been provided in the flexibility document within ACE360.

This presentation stated 'situations', so is one situation acceptable?

Should the apprentice demonstrate all outcomes in one situation, this is permissible.

How will the reflection be submitted?

Once completed (and the Expert Witness Testimony confirmation document), the training provider will upload into the shared area within ACE360. It is important that you email epadelivery@pearson.com to enable scheduling of the assessment to occur.

Please explain the 3 months evidence from gateway.

We have stipulated that apprentices should only use situations three months PRIOR to gateway. This will confirm currency in the assessment process.

Can I upload to the share area on ACE360 when it is locked?

Yes.

Do I need to submit my job description and nature of the organisation? Do I need to submit my job description and nature of the organization?

Within the template, there is a section whereby you can indicate your work organisation and context to support your independent end-point assessor in the formation of questions for the 30-minute question and answer session.

If I failed one module, how should I repeat this module?

This would need to be discussed with your training provider and employer to agree a re-sit.

Do I need to repeat all three assessment again?

No, if you were to fail one component, you would only re-sit that component.

Can the observation interview take place on the same day as the portfolio interview?

Yes, this can be agreed with your independent end-point assessor.

For the Level 3 exam how much notice does it take to request the exam to be sent through by protected file.

Pearson need 72 hours' notice of any intention for employer-based invigilation.

If the apprentice fails the observation using the reflection can they opt to do an observation the normal way.

Yes, it is the apprentice's choice should they wish to be assessed using this flexibility or await for restrictions to be lifted to undergo a face to face observation.

Can an AP student proceed with EPA while on the Functional Skills extension?

No, we would need evidence that the apprentice has achieved their functional skills as this is a gateway requirement.

Expert Witness can be our manager or mentor at work?

In the guidance documents, we have stipulated the requirements for individuals who can be expert witnesses.

We are only doing one reflective account that can be used instead of the observation.

Yes, a reflective account with a maximum of 2000 words.

When will we know the start date of the EPA?

That would be communicated by your training provider and employer.

Which comes first? The multiple choice or the reflection?

Pearson have been granted flexibility in the order of components. Multiple choice tests can be first or last.

So, I don't need to provide hard copy evidence?

No, apprentices can provide their reflective account in an audio / visual method.

Do I need to use the template for my reflection, or can I type my own?

You can type your own. Pearson have provided a template should you choose to use it.

I need some outcomes to be broken down. Can I get notes or clarification information anywhere?

Guidance can be found within the additional resources document.

Can that addendum be sent straight to apprentices?

Yes.

So, to clarify am I writing in 1st or 2nd persons?

In the first person.

The Trust does not support zoom, can the Q&A be undertaken through Microsoft teams?

Yes, Pearson are exploring alternatives to Zoom. However, if your trust does not allow Zoom, please advise your independent end-point assessor who will make alternative arrangements.