








What type of appeal should I submit?



What type of appeal should I submit?	Solution 	What appeal type applies? What service do I select on the Pearson appeals portal?
 <p>I'm an exams officer and I realise I have input the Centre Assessment Grades for A level French instead of the grades for A level German. How can I get this corrected?</p>	<p>Use the 'centre error' service. Submit an explanation of the error along with any supporting evidence. Please ensure you also submit a full list of the correct Centre Assessment Grades and rank order for the affected candidates.</p>	<p>Initial appeal Service 1: Centre error</p>
 <p>We have a really high performing student this year for A level Maths, and her expected grade was much higher than any candidate we have had in the past. I think her grade has been brought down as a result. How can I appeal?</p>	<p>Use the 'exceptional centre circumstances' service - this would fit under Route D ('shape of distribution'). Provide as much supporting evidence as you can to help us understand why the Centre Assessment Grade distribution for this year looks very different from the centre's historical results.</p>	<p>Initial appeal Service 5: Exceptional centre circumstances</p>
 <p>The historical data on our centre report doesn't look right - the number of candidates is wrong and the grades don't match our own records. I think you must have used data for another centre.</p>	<p>Use the 'Pearson data error' service. Explain in your submission why you think the data is wrong. We can check this against the data we hold on record to confirm whether a mistake has been made.</p>	<p>Initial appeal Service 2: Pearson data error</p>
 <p>My school suffered a bad flood last year and it really impacted teaching and learning for that year group. I don't want that to impact on this year's results.</p>	<p>Use the 'exceptional centre circumstances' service - this would fit under Route C ('momentous event'). Please provide an explanation of the issue and the impact it had.</p>	<p>Initial appeal Service 5: Exceptional centre circumstances</p>
 <p>My school was recently taken over by a Multi-Academy Trust and last year's results were much improved over previous years. How do I make sure this year's results take this into account?</p>	<p>Use the 'exceptional centre circumstances' service - this would fit under Route B ('leadership or governance change'). Please provide an explanation of the change and the impact it had, supported by data on student performance if possible.</p>	<p>Initial appeal Service 5: Exceptional centre circumstances</p>
 <p>My student did really well in his mock exam and wants to appeal for that grade. What should I do?</p>	<p>We'll provide further information on this option when it's available week commencing 17 August, once Ofqual have issued details of the mock exam appeal route.</p>	<p>Initial appeal Service 7: Mock exam route Available from week of 17 August</p>
 <p>You've replied to my appeal but it has not been upheld. How do I take this further?</p>	<p>Use the 'independent review' service. We will arrange for a suitably qualified person independent of Pearson to check all records relating to the appeal and confirm whether there has been a mistake.</p>	<p>Stage 2 appeal Service 6: Independent review This must follow an initial appeal review</p>