

# Unsubscribe from Pearson Associate Management Communications

If you receive emails from Pearson Associate management teams, it means that you're currently registered as an Associate and are active in our systems.

Some emails we send are not considered essential to the Associate role, and you can unsubscribe from these using the 'Unsubscribe' button located at the bottom of the email. The email addresses you can unsubscribe from are:

[noreplyassociateinformation@pearsonassociate.pearson.com](mailto:noreplyassociateinformation@pearsonassociate.pearson.com)

[noreplyassociateopportunities@pearsonassociate.pearson.com](mailto:noreplyassociateopportunities@pearsonassociate.pearson.com)

A number of the emails we send are deemed vital to the Associate role, and you will not be able to unsubscribe from these emails while you are registered as an active Associate. These emails include changes to our core systems or processes, payment information, and contractual information. The email address used for these communications is:

[noreply@pearsonassociate.pearson.com](mailto:noreply@pearsonassociate.pearson.com)

## Options to stop all Assessment Associate communications

While you're an active Associate, it is not possible to unsubscribe from our vital emails, but you can stop these communications on a temporary or full-time basis.

**If you wish to take a break from receiving Pearson communications but have the intention of returning as an Associate in the future, please complete our [Set as Inactive form](#).** Please note that Associates set to inactive through the above form will not be offered any role or contract with us while inactive.

**If you no longer wish to receive any communications from Pearson and do not intend to return to an Associate role, you can request to be offboarded as an Associate by contacting the Helpdesk via the [Pearson Support Portal](#).** This process could take up to 30 days to fully remove an Associate after we receive the request.

More information can be found in our [Changing or ending an Associate role](#) policy document.