

Mocks Service



Booking App

- How to upload candidate details

Please follow below steps to upload your candidate details after your order was placed via our website. These steps must be completed before papers are dispatched.

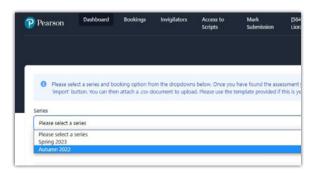
Step 1

Log onto the **Booking app**



Step 2

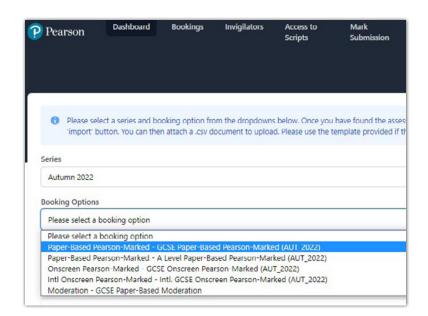
Select the Series





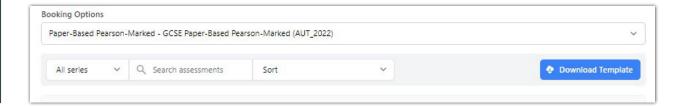
Step 3

Select the **Booking Option** (based on the product you have purchased)



Step 4

Download the template



Step 5

Complete the Template with your students' details



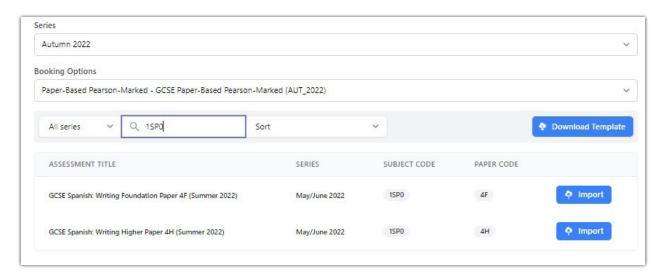
- **Forename** and **Surname** of candidates should not have any special characters and must be entered in the same way as a candidate would write on the exam paper or name used to enter them for their highstakes exam.
- DOB should be in format: dd/mm/yyyy
- **Candidate_id** is their candidate number. It can be a made up number and not the one they will use for their highstakes exams, however please ensure that candidates use their given Mock candidate id on their Mock papers.
 - This must be a **4-digit number** avoiding '0' as a leading number.
- The file must be saved as a .csv file.



Step 6

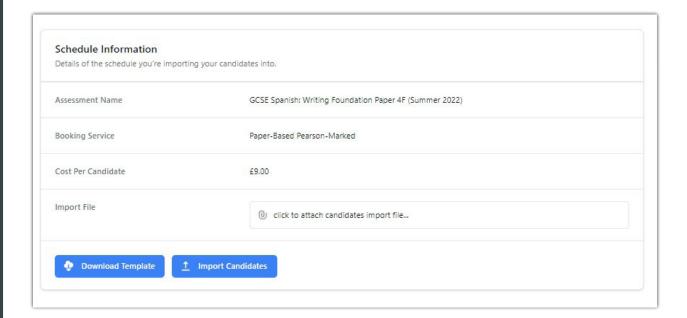
Find the paper/product you have purchased and click 'Import'

You can search the product my inputting a subject code in to the 'Search assessments' field.



Step 7

Attach the file and click on 'Import Candidates'



Once the upload has been completed you will see a message appear on the top right hand side:



Alternatively, if there are any errors with the file and the upload cannot be completed an error message will appear to let you know about the issue, which needs to be fixed before the file can be successfully uploaded.