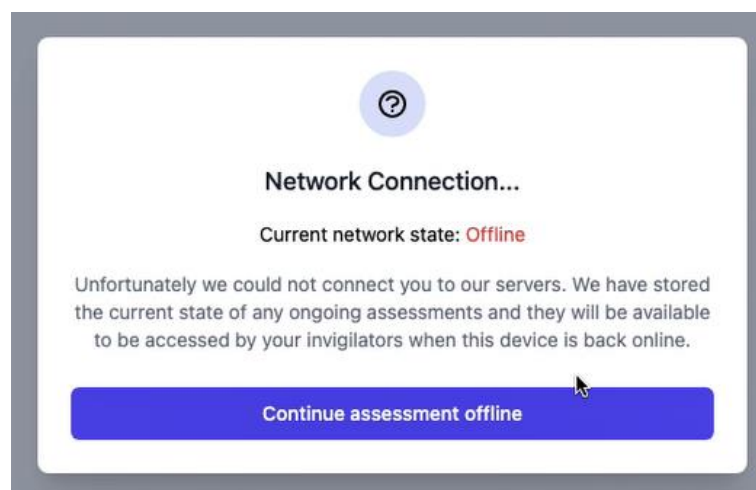


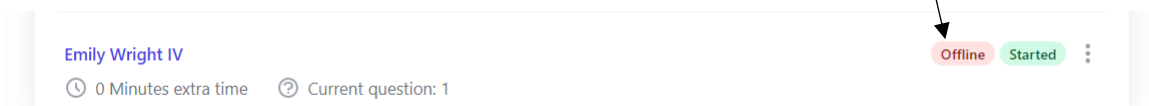
Local Save Guidance

Step-by-step guidance for locally saving candidate's work to their device should the internet connection not be restored during the examination window.

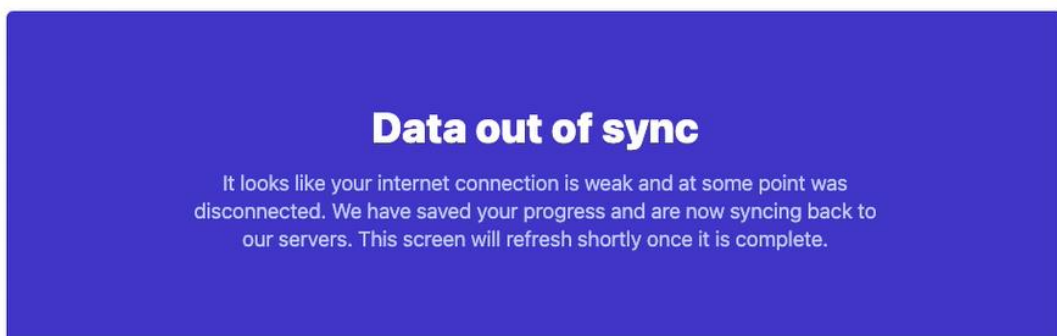
1. Candidates will be made aware if their device **loses internet connection** during the assessment by receiving the following message:



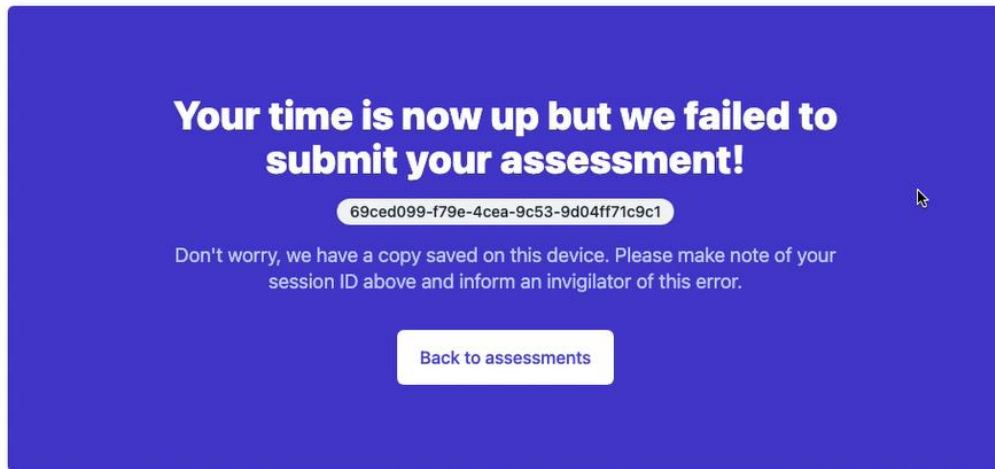
Please note that candidates who are working offline will be shown as '**Offline**' on the [Invigilator App](#) also.



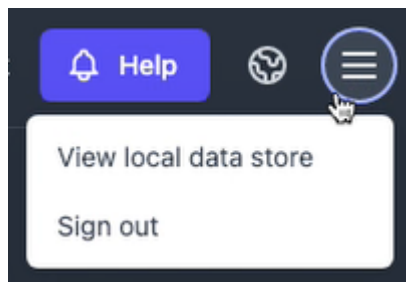
2. Candidates should **remain working** on the assessment as all work completed will be saving to their device locally as they progress through the exam. Should the internet connection be **restored**, the following message will appear:



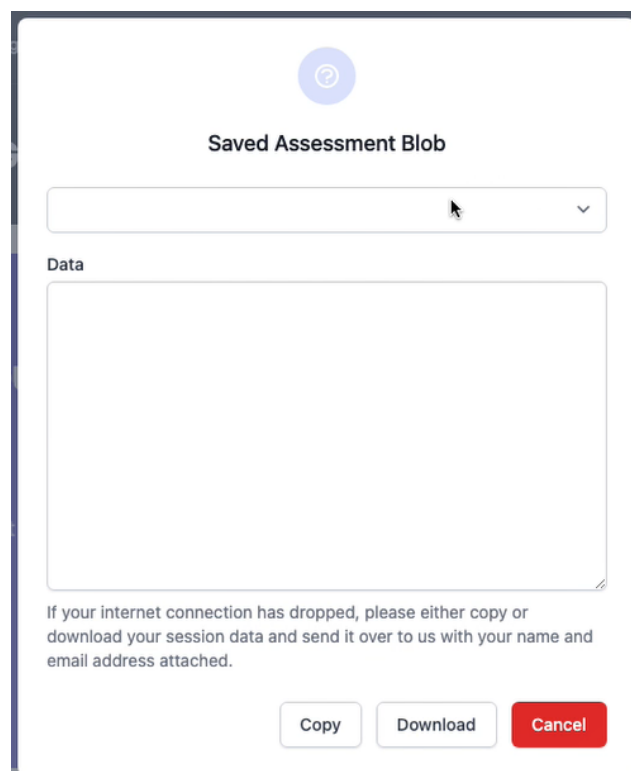
3. If, when they reach the end of the assessment and submission of their work has not been successful, the following message will appear:



4. Upon receiving this error, click on the burger icon  in the top right hand corner of the screen.
5. Select **View local data store**



6. This will open the **Saved Assessment Blob** window.



- Click on the drop down menu in the top box and select the assessment ID that appears (this will match the ID seen in the original submission error message).

Your time is now up but we failed to submit your assessment!

69ced099-f79e-4cea-9c53-9d04ff71c9c1

Don't worry, we have a copy saved on this device. Please make note of your session ID above and inform an invigilator of this error.

[Back to assessments](#)



Saved Assessment Blob

M5zlk4 - 0VY-GWPmJfnH_gvv4D

69ced099-f79e-4cea-9c53-9d04ff71c9c1

- Code will then appear within the **Data** box.



Saved Assessment Blob

M5zlk4 - 0VY-GWPmJfnH_gvv4D

69ced099-f79e-4cea-9c53-9d04ff71c9c1

Data

```

eyJJaGVja3N1bSI6IjYyYUdjdjZTdOTAzY2I5MTZiYTRiYjAwMGU2MTgy
OGI5liwic2Vzc2lvaWw6eyJjb25zdW1lc9rZXkiOiJrcEk5QVE4WnE1QTK
2TXV0liwidXNlc9pZCI6IjMyOTA4MSIsInRpbWVzdGFtcCI6IjIwMjM0
NTE5LTE1MDYiLCJzaWduYXR1cmUiOiIkdMDkMDhmYmJhNTJjNGNk
YTM3Yzg5YWZkMmQ3YjM4OGlyNGM0YzNIN2Q2OTM5ZTZiN2M0
YzA5ZmJjODEzMTkwMzExZSIsInNlc3Npb25faWQiOiI2OWNlZDA5
OS1mNzllLTRjZWVtOWM1My05ZDA0ZmY3MWM5YzEiLCJ0eXBlioi
c3VibWl0X3ByYWN0aWNlIiwibmFtZSI6Ikl0ZW1zIEFQSSBRdWlja3N
0YXJ0liwiaWQiOiIyMTE5liwic3RhdGUiOiJyZXN1bWUiLCJjYXB0dXJl
T25SZXN1bWVFcjVjciI6dHJ1ZSwicXVlc3Rpb25zIjIjY5Y2VkMDk
5LWY3OWUtNGNlYS05YzUzLTlkMDRmZjcxYzljMV8wZWYzMDIzND
E3NzU3M2NiNzQwZDhlYzNmZmRiMDBiOCi6eyJvcHRpb25zIjpbeyJ

```

If your internet connection has dropped, please either copy or download your session data and send it over to us with your name and email address attached.

Copy

Download

Cancel

- Click on **Download** and the candidate's assessment will then be downloaded to the device.
- This file can then be saved to a USB and sent to us from a device that has internet connection.

For any candidate that is faced with an internet connection issue, please contact us by telephone on +44 207 190 4048 or via email at internationalonscreen@pearson.com so that we can support you in the process of downloading and sharing the candidate's work with us.