



Pearson

Remote Invigilation Service for Pearson Edexcel International GCSE May/June 2024

The challenge of finding and accessing an exam centre is an issue faced by many learners at online schools.

We have developed a solution that will solve some of these problems and make accessing Pearson Edexcel International GCSE qualifications easier with the introduction of our Remote Invigilation Service.

What is Remote Invigilation?

Remote invigilation is a way for a learner to take an assessment in their home environment, whilst still ensuring the security and integrity of the exam. The learner will be invigilated via their webcam, smart phone camera and through screenshare.

The Remote Invigilation Service.

Our Remote Invigilation Service will monitor a learner immediately before, throughout the exam and submission. This service will enable Pearson Edexcel International GCSE exams to be taken remotely in the familiar environment of a learners' home. Using Pearson trained live invigilators and high-quality proctoring software, we will ensure that the safety and security of these important exams is maintained.

How it works.

Using a combination of onscreen and paper-based assessments, learners at online schools will be able to take exams on the same day as learners in exam centres around the world with a slightly later start time. Papers will be completed and submitted for marking either via the onscreen platform or the proctoring software.

Which subjects can the service be used with?

The service can be used for the following Pearson Edexcel International GCSEs:

- English Language (Onscreen)
- English Literature (Onscreen)
- Mathematics
- Further Pure Mathematics
- Economics (Onscreen)
- Biology
- Chemistry
- Physics
- Science Double Award
- Geography
- History (Onscreen)
- Business (Onscreen)
- French
- German
- Spanish
- Religious Studies
- Global Citizenship



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Will there be an opportunity for familiarisation?

As part of the service, we will be providing regular access to the service, for both low-stake testing and mock exams. Learners will be able to try the remote invigilation environment multiple times prior to sitting a high stake exam.

We will also be providing full guidance and support throughout to centre staff and students.

Will parents/guardians/carers be involved?

Yes. Parents/guardians must be present in the home for every exam. This is required to ensure the exam conditions are met prior to the exam starting and supervise any necessary breaks. Parent/guardians are able to support the set up and submission of completed exams. We will provide full guidance and declaration forms to sign ahead of the exam series commencing.

What IT equipment will I need?

Learners must have a laptop or device (with the technical capabilities listed on the next page), a smartphone and a backup device such as a tablet or phone capable of recording the whole exam session.

What happens if the internet drops or I need support with the Invigilation platform?

We will provide IT support via a dedicated phone line for any IT related issues, including an Internet outage. Candidates backup device is used to record the session throughout to ensure continued security. Any time lost will be made up with an extension of the time allowed.

Will I see or speak to the invigilator?

Candidates will not see their invigilator however they will be able to communicate with them via a 'chat function' within the software.

All invigilators will be fully trained in all aspects of safeguarding and have the full support of the Pearson Global Trust and Online Safety Team.

Where can I direct my questions regarding the Remote Invigilation Service?

Please raise any questions to us using the below form:

[Parent Queries](#)

We will address questions captured at upcoming Parent Q&A sessions and via Parent Guidance documents.



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What are the technical requirements and how to check them?

The equipment required to use the Remote Invigilation Service is standard for an up-to-date laptop.

In addition, a smartphone connected to the internet and a backup device capable of recording locally in case of an internet outage is also required.

- Windows 7 SP1 or greater.
- Dual Core Processor.
- Minimum 10GB hard disk space.
- RAM 512mb.
- Strong stable internet connection.
- Minimum screen resolution of 1024x768
- Google Chrome 85 or higher - with the ability to add a Chrome Extension to allow for screenshare.
- Windows Media Player version 11 or above
- A working webcam on the desktop or laptop being used to take the test.
- Working microphone and speakers on the desktop or laptop being used to take the test.
- A working printer with sufficient ink to print a full answer booklet.
- Note: headphones are not permitted
- A smart device with the ability to add the required App – Android 5.1 or higher and iOS (Apple) 10.0 or higher with a working camera.
- Note: Huawei P30, Samsung Galaxy A3 (2016), Google Pixel 3 and newer are not compatible with the App.

How to check if your computer meets the requirements

How to check processor, memory and Windows version:

1. Navigate to Start Menu, type in Control Panel and press Enter.
2. On the page that opens change the View by option to Large/Small icons.
3. Select the option for System. This will display the following requirements:
 - a. Processor
 - b. Installed memory
 - c. Windows Version

How to check media player versions:

1. Navigate to Start Menu, type in Windows Media Player and press Enter.
2. On the programme window press Alt, navigate to Help and About Windows Media Player.
3. The version number will show on the popup window.