

23<sup>rd</sup> June 2015

Mr Siva Prakash  
Level 1, Tower 2A  
Avenue 5, Bangsar South  
No 8, Jalan Kerinchi  
59200 Kuala Lumpur

Dear Mr Siva Prakash,

### **LETTER OF RECOGNITION – PEARSON BTEC QUALIFICATIONS**

As an employer, we recognise the Pearson BTEC qualifications in L3 & L4 for Contact Centres Operations and Management, as being fit for purpose of employment.

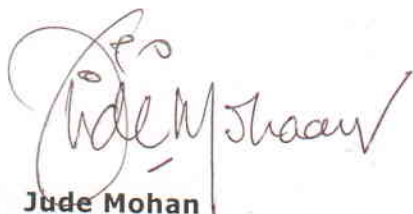
The Pearson BTEC qualifications will support learners to progress to employment or within employment in a wide range of job roles across various organisations that our graduates are working in.

We believe that these qualifications provide an appropriate level of knowledge and skills, meeting the needs of the business and the individual, and able to deliver to the standard that the sector expects and provide promotional and career advancement opportunities.

SCICOM Education Group, a wholly owned subsidiary of SCICOM (MSC) Berhad is happy for its name and web address to be made available on the Pearson websites to confirm that we recognise the qualifications as all our graduates have been promoted and are leading very successful careers in shared services and global business services segment of the employment market.

Our graduates are employed in a wide range business verticals in organisations like SHELL, IBM, MacDonalds, AIG, Lenovo, Air Asia and Air Asia X, Singtel, F-Secure, AEGIS, Sutherland and Fronterra as examples of leading global brands.

Yours sincerely



**Jude Mohan**  
**Chief Operating Officer**  
**SCICOM Education Group**