

## Technical Requirements for Onscreen Testing

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[www.pearsonwbl.edexcel.com/our-support](http://www.pearsonwbl.edexcel.com/our-support)

# 1. Supported Operating Systems

Enterprise Site Manager (ESM) and Administrator have been tested and are supported on the following operating systems

- Windows XP Professional
- Windows 2000 Professional
- Windows 2003 Server
- Windows 2000 Server
- Windows Vista Professional
- Windows 7 Professional and Ultimate
- Windows 2008 Server

*Please note that Promissor test delivery platform does not support Windows 8 and Windows 8.1. Therefore we are unable to provide technical support for these operating systems.*

# 2. Minimum system Specifications

ESM and Administrator has been designed to run on the following minimum specification:

- **Permissions:** Local admin rights are required for installation
- **Processor:** 0.9 GHZ Single-Core
- **Disk Space:** 1GB
- **Memory:** 512 MB RAM
- **Java:** The latest version <http://www.java.com>
- **Adobe:** Acrobat reader v9 or 10 (11 is not supported)
- **Adobe:** Flash Player 8 and above
- **Internet connection:** Local Area Network (LAN) is recommended
- **Browser:** Microsoft Internet Explorer 8.0 or 9.0 (10 and 11 are not currently supported)
- **Web Server:** ESM is a Web Server Service and will conflict if another Web Server Service is running on the same PC/ server.
- **Ports:** Access to TCP traffic on port 80 (HTTP) and 443 (HTTPS) - standard internet ports. If you are accessing the internet through any kind of proxy, you must allow an access route to [www.catglobal.com](http://www.catglobal.com) on these ports (IP address: 159.182.112.210).

# 3. Requirements for Administrator software

- **Disk Space:** 100MB or more disk space available for the testing system
- **Display adapter:** capable of displaying 24-bit colour and 1024 x 768
- **Display:** font size set to small fonts (normal size 96dpi) before testing
- **Sound Adapter including headphones:** for exams with sound