

Technical Requirements for Onscreen Testing

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1. Supported Operating Systems

Enterprise Site Manager (ESM) and Administrator have been tested and are supported on the following operating systems

- Windows XP Professional
- Windows 2000 Professional
- Windows 2003 Server
- Windows 2000 Server
- Windows Vista Professional
- Windows 7 Professional and Ultimate
- Windows 2008 Server

Please note that Promissor test delivery platform does not support Windows 8 and Windows 8.1. Therefore we are unable to provide technical support for these operating systems.

2. Minimum system Specifications

ESM and Administrator has been designed to run on the following minimum specification:

- **Permissions:** Local admin rights are required for installation
- **Processor:** 0.9 GHZ Single-Core
- **Disk Space:** 1GB
- **Memory:** 512 MB RAM
- **Java:** The latest version <http://www.java.com>
- **Adobe:** Acrobat reader v9 or 10 (11 is not supported)
- **Adobe:** Flash Player 8 and above
- **Internet connection:** Local Area Network (LAN) is recommended
- **Browser:** Microsoft Internet Explorer 8.0 or 9.0 (10 and 11 are not currently supported)
- **Web Server:** ESM is a Web Server Service and will conflict if another Web Server Service is running on the same PC/ server.
- **Ports:** Access to TCP traffic on port 80 (HTTP) and 443 (HTTPS) - standard internet ports. If you are accessing the internet through any kind of proxy, you must allow an access route to www.catglobal.com on these ports (IP address: 159.182.112.210).

3. Requirements for Administrator software

- **Disk Space:** 100MB or more disk space available for the testing system
- **Display adapter:** capable of displaying 24-bit colour and 1024 x 768
- **Display:** font size set to small fonts (normal size 96dpi) before testing
- **Sound Adapter including headphones:** for exams with sound