

## What can I do if I'm not happy with my learners' results?

<p><b>From 15 August</b></p> <p>Look at the mark scheme and question paper on the <b>qualification pages</b>. This will help explain how marks were awarded.</p>	<p><b>From 15 August</b></p> <p>Look at the Lead Examiner Report on the <b>qualification pages</b>. This will help explain how learners performed on the paper.</p>	<p><b>From 15 August</b></p> <p>Request a copy of the learner's examination material - 'Access to Scripts Copy' service (ATSC) via Edexcel Online.</p>
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## I'm still not happy about my learners' results.

### For learners that have a university place at stake

<p><b>Service P2</b></p> <p>A 'priority' check that our examiners have marked externally assessed components correctly.</p> <p>You can request a priority review of marking, Service P2. Learners should consent to this and be aware that marks can be raised or lowered.</p>
<p>Request a Service P2 - Priority review of marking</p>
<p>Apply by 23 August</p>
<p>Response within 15 days</p>

### All learners

<p><b>Service 1</b></p> <p>A check of all clerical procedures which lead to us issuing a result.</p> <p>You can request a clerical check, Service 1. Learners should consent to this and be aware that marks can be raised or lowered.</p>	<p><b>Service 2</b></p> <p>A check that our examiners have marked externally assessed components correctly.</p> <p>For learners that don't have a university place at stake, you can request a review of marking, Service 2. Learners should consent to this and be aware that marks can be raised or lowered.</p>
<p>Request a Service 1 - Clerical Check</p>	<p>Request a Service 2 - Review of marking</p>
<p>Apply by 20 September</p>	<p>Apply by 20 September</p>
<p>Response within 10 days</p>	<p>Response within 20 days</p>

### Resits

Learners can resit the external assessment (please see the website for up to date information on resit limits). The next opportunity to resit the external assessment will be indicated in the relevant specification.

Please ensure that resit decisions are taken carefully, with due regard for preparation time. The learner should be made aware of the consequence of failed attempts at the external assessment.

### Links to Additional Information

<p>The New 'N Grade'</p>	<p>Resit Limits</p>	<p>Post Results Fees</p>
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