



Pearson

Pearson Onscreen Platform Offline

Upgrade Frequently Asked Questions

Q: Can we install the upgrade on top of the previous version?

A: Yes, you can overwrite the previous version.

Q: We have tests scheduled and our IT won't be able to upgrade the software in time. Can we still run tests on the previous version?

A: If you have tests already booked and prepared, you can run those but we recommend to run the upgrade at your earliest convenience.

Q: Do we need to re-book already scheduled tests after upgrading?

A: No, your test bookings will remain unaffected.