

Progression Routes

CHEF/CATERING					
Apprenticeship	Vocational	Academic Qualifications	Level	Job Role	Experience (indicative)
Master’s Degree Apprenticeship		Master’s Degree	7	Senior Manager	20+ years
Degree Apprenticeship	Higher National Diploma (Culinary Arts Management)	Top Up Degree	6	Executive Chef	15-18 years
Degree Apprenticeship	Higher National Certificate (Hospitality Management)	Foundation Degree	5	Head Chef	12-15 years
Hospitality Manager (Kitchen Management)	BTEC Nationals or Level 3 Technicals (Kitchen and Larder/Patisserie and Confectionery/Chef de Partie)	Foundation Degree	4	Sous Chef	8-10 years
Chef de Partie		A Level	3	Chef de Partie	3-4 years
Commis Chef	BTEC Level 2 Technicals (Professional Cookery/Patisserie and Confectionery)		2	Apprentice / Commis Chef	entry

CONFERENCE AND EVENTS					
Apprenticeship	Vocational	Academic Qualifications	Level	Job Role	Experience (indicative)
Master’s Degree Apprenticeship		Master’s Degree	7	General Manager- Conference and Events	12-15 years
Degree Apprenticeship		Top Up Degree	6	Conference and Events Senior Manager	9-12 years
Degree Apprenticeship	Higher National Diploma (Events)	Foundation Degree	5	Conference and Events Manager	6-9 years
Conference and Events Manager	Higher National Certificate (Hospitality Management)	Foundation Degree	4	Assistant Conference and Events Manager	3-6 years
Hospitality Supervisor (Events)	BTEC National or Level 3 Technical in Food and Beverage Supervision	A Level	3	Conference and Events Supervisor	2-3 years
Hospitality Team Member (Conference and Events Operations)	BTEC Level 2 Technical Diploma in Food & Beverage Service		2	Conference and Events Assistant	up to 2 years

Progression Routes

RECEPTION (FRONT OFFICE)					
Apprenticeship	Vocational	Academic Qualifications	Level	Job Role	Experience (indicative)
Master’s Degree Apprenticeship		Master’s Degree	7	Senior/General Manager	12+ years
Degree Apprenticeship	Higher National Diploma (Rooms and Revenue Management)	Top Up Degree	6	Operations Director	9-12 years
Degree Apprenticeship		Foundation Degree	5	Rooms Division Manager	6-9 years
Front Office Manager	Higher National Certificate (Hospitality Management)	Foundation Degree	4	Front of House Manager	3-6 years
Hospitality Supervisor (Front Office)	BTEC Nationals in Hospitality	A Level	3	Shift Leader/ Front Office Supervisor	2-3 years
Hospitality Team Member (Reception)	* BTEC Tech Award in Hospitality and Catering		2	Receptionist	up to 2 years

HOUSEKEEPING					
Apprenticeship	Vocational	Academic Qualifications	Level	Job Role	Experience (indicative)
Master’s Degree Apprenticeship		Master’s Degree	7	General Manager/ Housekeeping Director	12+ years
Degree Apprenticeship	Higher National Diploma (Rooms and Revenue Management)	Top Up Degree	6	Executive Housekeeper	9-12 years
Degree Apprenticeship		Foundation Degree	5	Assistant Executive Housekeeper	6-9 years
Housekeeping Manager	Higher National Certificate (Hospitality Management)	Foundation Degree	4	Head Housekeeper	3-6 years
Hospitality Supervisor (Housekeeping)	BTEC Nationals in Hospitality	A Level	3	Housekeeping Supervisor	2-3 years
Hospitality Team Member (Housekeeping)	* BTEC Tech Award in Hospitality and Catering		2	Room Attendant / Cleaner	up to 2 years