

Pearson Edexcel Level 2 NVQ Certificate in Spectator Safety (QCF)

Qualification Number: 600/1423/4

What is the purpose of this qualification?

This qualification confirms competence for individuals working or aiming to work as stewards or marshals at large scale events, providing services such as health, safety and security and customer service to help spectators have a safe and enjoyable experience at the event. Typical settings will be events held at either indoor or outdoor facilities such as football stadia, indoor arenas and other sport centres.

What does this qualification cover?

This qualification is based on the National Occupational Standards for spectator safety as defined by SkillsActive, the Sector Skills Council. It is written to the agreed national occupational standards for competence in spectator safety, and is entirely vocationally-related in its content. As an NVQ, all units within the qualification are derived from these occupational standards directly, and evidence of knowledge, skill and understanding will be gained from a workplace or a realistic workplace situation.

The qualification is accredited on the Qualifications and Credit Framework. It also satisfies the guidance contained within the Guide to Safety at Sports Grounds published by the Department for Culture, Media and Sport. The qualification can be taken on its own or as the competence component of the Intermediate Apprenticeship in Spectator Safety.

Learners will complete the following mandatory units:

- Prepare for spectator events
- Control the entry, exit and movement of people at spectator events
- Monitor spectators and deal with crowd problems
- Support the work of the team and organisation
- Help to manage conflict
- Deal with accidents and emergencies

How is the qualification assessed?

Learners will compile a portfolio of evidence demonstrating how they meet the required standard in the workplace.

Who could take this qualification?

This qualification is for learners aged 16 or above who are capable of reaching the required standard. Learners do not need any prior qualifications, knowledge or experience before starting the qualification. They may be working as a steward or marshal for large scale sporting events.

Although this qualification is a component of the Intermediate Apprenticeship in Spectator Safety, it is also suitable for learners who may need or wish to take the qualification on its own. For example, learners working full, part-time or on a voluntary basis, or those who are not new to the role but need to upskill and/or demonstrate competency in the areas covered by the qualification.

What could this qualification lead to?

Learners could progress on to other spectator safety qualifications such as the following:

- Pearson Edexcel Level 3 NVQ Certificate in Spectator Safety
- Pearson Edexcel Level 4 NVQ Diploma in Spectator Safety

Learners can develop within the workplace to carry out more senior supervisory or management roles.

Who supports this qualification?

The Sports Ground Safety Authority asks local authorities to include a condition in safety certificates requiring stewards working at Premier and Football League grounds to have or be working towards a Level 2 Stewarding qualification, such as this one.

The qualification is supported by many Sporting organisations as well as Security organisations providing staff for large scale events, such as Bradford City Football Club, Leicester Football Club, Port Vale Football Club, Tranmere Rovers Football Club, Lincoln City Football Club, York Race Course, Derbyshire County Cricket Club, SNA Events & Security Ltd, Triple SSS and Stadium Management Company Ltd.