

Pearson Edexcel Level 1 Certificate in Cleaning and Support Services Skills (QCF)**Qualification Number: 500/9467/1****What is the purpose of this qualification?**

The Level 1 Certificate in Cleaning and Support Services Skills provides the foundations for a variety of roles in the cleaning and support services sector. Achievement of the qualification confirms occupational competence.

What does this qualification cover?

This qualification is based on the National Occupational Standards for the cleaning industry as defined by Asset Skills, the Sector Skills Council. The qualification is accredited on the Qualifications and Credit Framework.

Learners will complete mandatory units in personal hygiene, health and safety, customer service and working alone or with others. Depending on their job role, situation or interest, they will choose from specialist cleaning units such as internal surfaces, external surfaces, waste, washrooms, high risk areas, confined spaces, food areas, deep cleaning, floors, furnishings, glazed surfaces, street cleaning and working at heights.

Who could take this qualification?

This qualification is for all learners aged 16 and above who are capable of reaching the required standards. Learners do not need any prior qualifications, knowledge or experience before starting the qualification. They may be seeking work as a cleaner, or they may already be employed in a cleaning role.

What could this qualification lead to?

Learners could progress on to cleaning industry qualifications at level 2 and level 3 such as the following:

- Pearson Edexcel Level 2 Certificate in Cleaning and Support Services
- Pearson BTEC Level 2 Certificate in Cleaning Principles
- Pearson Edexcel Level 2 Certificate in Local Environmental Services
- Pearson Edexcel Level 3 Diploma in Cleaning Supervision Skills

Potential job roles for those working towards this qualification are:

Cleaner	Care worker	Caretaker
Carpet cleaner	Food processing operative	Hotel room attendant
Housekeeper	Industrial cleaner	Kitchen assistant
Laboratory technician	Sterile services technician	Street cleaner
Window cleaner		

Who supports this qualification?

This qualification is highly valued by the Prison Service as it gives offenders the chance to rehabilitate and learn a skill with which they can gain employment upon release.