

ESOL FOR WORK

Speaking & Listening Entry 3
Practice SET 1 (Issued September 2008)

Candidate's Name:							
Registration Number:							

THE FOLLOWING SECTIONS TO BE COMPLETED BY THE ASSESSOR

Centre Name:	Assessor's Name:
Centre Number:	Signature:
	Date test taken:

THE FOLLOWING DETAILS CONFIRM THAT THE ASSESSOR HAS IN NO WAY INFLUENCED THE OUTCOME OF THE ASSESSMENT.

IF THIS CANDIDATE HAS HAD ANY ASSISTANCE DURING THIS TEST PLEASE STATE THE NATURE OF THE ASSISTANCE AND WHO PROVIDED IT.

IF THERE ARE ANY SPECIAL CIRCUMSTANCES THAT MAY HAVE HAD A NEGATIVE EFFECT ON THE CANDIDATE'S PERFORMANCE IN THIS TEST PLEASE GIVE DETAILS.

Internal Verifier's Name:
Signature:
Date verified:

PART NO	MARKS AVAILABLE	MARKS GIVEN	INTERNAL VERIFIER USE ONLY	EXTERNAL VERIFIER USE ONLY
Warm up	0			
1	14			
2	16			
TOTAL	30			
%	100%			
Delete pass or fail as appropriate		PASS - FAIL	PASS - FAIL	PASS - FAIL

Specific requirements for this paper:
Please see Instructions for Assessors for special requirements

Optional - approximately 2 minutes - unmarked

The interlocutor should make a continuous recording of the interview with the candidate. The recording should identify the interlocutor and the candidate clearly. If the candidate fails to proceed easily through the warm-up the assessment should be discontinued.

Interlocutor: Good morning/afternoon/evening. I am
Please tell me your name and address.

Candidate response

Interlocutor: Could you tell me where you are from and how long you have been in the UK?

Candidate response

Interlocutor: If you pass this examination, the qualification you gain will help you find or keep employment in this country. Are you working in the UK at the moment or are you still looking for work?

Candidate response

The interlocutor should now choose some questions from Set A or from Set B. It is not necessary to ask all the questions - they are designed to give the candidate an opportunity to relax and to give the interlocutor a preliminary opportunity to assess the candidate's ability to listen, understand and respond.

SET A - for candidates in employment

- o What sort of work are you doing at the moment?
- o Tell me something about the people you work with.
- o What do you like most about your job?
- o What is the worst thing about your job?

SET B - for candidates seeking work

- o What kind of job would you like to do?
- o Have you applied for any work since you arrived in the UK? Tell me about this.
- o Is there any sort of work you would really not like?
- o Tell me about the sort of manager you would like.

End of warm-up

Interlocutor: I want you to listen to something now. You are looking for work and Mary (or John if a male voice), an assistant at a job centre, is speaking to you. You can make notes while you listen if you like. When you have finished listening I am going to ask you two questions.

- 1 What is Mary (or John) talking about?
- 2 Why does Mary give you a map?

This may be read by the Interlocutor or can be played to the student from the audio file

TEXT 1: There's a new hotel in Southerton - The Grange. It's quite close to the bus station and they've got vacancies for restaurant staff. They need two waiters quite urgently - to start next week. If you're interested I can arrange an interview at 11.00 on Friday morning. Is that okay with you?

I sent someone for an interview last week and he didn't arrive. The manager, Mr McGregor, was quite angry so you must make sure you arrive at least ten minutes early - and please dress smartly - definitely no trainers and no jeans. If for any reason you can't make it you must, please, ring the hotel on Thursday to let Mr McGregor know- he's a very busy man and doesn't want to be kept waiting around. He'll want to see your passport and your work permit - so take them with you. Then he will show you around the hotel, talk to you about your previous experience and introduce you to the kitchen and restaurant staff.

I'll tell you how to get there. Let me show you on this map. Leave the bus station here, and cross Harper Street. Take the second left after the petrol station onto Barrow Lane. It's quite a narrow side street. The hotel is on Barrow Lane about 200 metres down - on the right. I'll give you this map and then you won't have any problems getting there ...

Interlocutor asks two questions.

- 1 What is Mary talking about?
- 2 Why does Mary give you a map?

Candidate responses:

Interlocutor should play the tape again before the questions are asked.

Interlocutor: Now I am going to play the recording again. When you have listened again I am going to ask you some questions about what you have heard. You can take notes while you listen again.

QUESTIONS:

- 1 What was the manager angry about last week?

Candidate response

- 2 What did Mary say about how you should dress for the interview?

Candidate response

- 3 What should you take with you?

Candidate response

- 4 What should you do if you cannot attend the interview?

Candidate response

Interlocutor: This is the final part of the assessment. I want you to imagine that you are attending the interview at the hotel. I am going to be the manager. Please try to answer all the questions. Remember that your answers do not have to be truthful.

Good morning. Thank you for coming.

Please tell me a little about yourself and why you want to work here.

Candidate response

What experience do you have of working in restaurants or hotels?

Candidate response

You will often have to work late at night or very early in the morning - would you have a problem with this?

Candidate response

We have a lot of members of staff because the restaurant is large and very busy. Tell me why you think you would fit in with the rest of the team.

Candidate response

You would be allowed one afternoon a week to attend college. Would this interest you? Tell me why.

Candidate response

When could you start work?

Candidate response

Thank you very much for coming.

This is the end of the test