Write your name here Surname	Othe	er names
Edexcel Principal Learning	Centre Number	Candidate Number
Information Level 2 Unit 1: The Potential		
Tuesday 10 January 2012 – Time: 1 hour	Afternoon	Paper Reference IT201/01
You do not need any other ma	iterials.	Total Marks

Instructions

- Use **black** ink or ball-point pen.
- Fill in the boxes at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.

Information

- The total mark for this paper is 60.
- The marks for **each** question are shown in brackets
 - use this as a guide as to how much time to spend on each question.

Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.



Turn over ▶



Answer ALL questions.

All questions must be answered with a cross in a box \boxtimes . If you change your mind about an answer, put a line through the box \boxtimes and then mark your new answer with a cross \boxtimes .

- **1** EPOS systems are used in supermarkets.
 - (a) Barcodes on the goods are scanned at the checkout.

Which **one** of the following statements is correct?

(1)

Α	Barcodes are read by OCR scanners	×
В	A barcode number cannot be input manually	\boxtimes
С	The price of the item is stored in the barcode	\boxtimes
D	An item can be identified by its barcode	×

- (b) EPOS terminals in a supermarket are linked to a central computer to form a Local Area Network (LAN).
 - (i) The central computer is a:

(1)

A	server	\boxtimes
В	PC	\boxtimes
С	router	\boxtimes
D	standalone	X

(ii) Which **one** of these statements is correct?

A	Data can be transferred over a LAN using radio waves	\boxtimes
В	An internet connection is needed to transfer data over a LAN	\boxtimes
С	Wireless devices cannot access data on a LAN	\boxtimes
D	A LAN transmits data over a wide geographic area	×



(c) Which **four** of these statements are correct?

An EPOS system:

(4)

A	allows the supermarket to monitor use of checkouts and predict staffing requirements	\boxtimes
В	reduces theft from the supermarket as all items are scanned	\boxtimes
С	improves the communication with customers and leads to increased sales	\boxtimes
D	provides sales data which enable the supermarket to predict buying patterns	×
E	prevents the supermarket carrying out of date stock	\boxtimes
F	enables the supermarket to set up automatic stock reordering	\boxtimes
G	reduces the supermarket's overheads as they are cheap to buy and install	\boxtimes
Н	allows the supermarket to operate a 'just in time' stock control system	×

(d) Some supermarkets use shelf-edge labelling systems.

One reason shelf-edge labelling systems are used is to:

A	reduce the amount of warehouse space needed	\boxtimes
В	improve the efficiency of the staff restocking shelves	×
С	increase the amount of stock on the shelves	\boxtimes
D	improve the efficiency of the checkout operators	×

- (e) Many supermarkets have self-service checkouts. Customers scan and pack their own goods.
 - (i) Which row correctly identifies the benefits of providing self-service checkouts?

(1)

	Benefit to customer	Benefit to supermarket	
A	Less time spent queuing	Reduces equipment costs	×
В	Money is saved as fewer errors are made	Reduced staffing costs	
С	Less time spent queuing	Reduced staffing costs	×
D	Money is saved as fewer errors are made	Sales are more accurately monitored	×

(ii) Self-service checkouts must be designed to prevent theft.

Which device detects when an unscanned item has been placed in the bagging area?

(1)

A	Scanner	X
В	Sensor	\boxtimes
С	Barcode reader	\boxtimes
D	Infra red detector	×

(Total for Question 1 = 10 marks)

- **2** Sarah has an online account with *PJR* bank.
 - (a) Sarah logs in to her account with her user name and password and is then prompted to enter additional information.

One reason for this request is to:

(1)

Α	bring the bank's information up to date	×
В	provide improved security	×
С	respond to changing legislation	×
D	improve external communication	×

(b) Sarah receives an email from the bank asking for her login details.

She should:

(1)

A	provide the information and then delete the email	×
В	reply with the information as soon as possible	\boxtimes
С	forward the email to the bank and then delete it	\boxtimes
D	reply and demand to know why the bank has lost the information	×

(c) Sarah is concerned about the security of her personal data when she is accessing her online account.

Which **one** of the following would give the maximum security on Sarah's PC?

A	Ensure her virus checker is up to date and regularly update her password	×
В	Ensure her virus checker is up to date and choose a password that is easy to remember	\boxtimes
С	Ensure her firewall is up to date and regularly update her password	×
D	Ensure her firewall and virus checker are up to date	×

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(i) **One** benefit to the customer of offering this facility is:

	-		(1)
A	withdrawals are more secure	×	
В	charges for withdrawals are lower	\boxtimes	
С	less time is spent queuing	\boxtimes	
D	bank charges will be lower	×	

(ii) **One** benefit to the bank is that:

(1)

A	higher rates can be charged	×
В	less cash is needed on the premises	×
С	communication with customers is improved	×
D	staffing costs can be reduced	×

- (e) The information is transmitted securely from the ATM to the bank's central computer.
 - (i) The information is transmitted via:

(1)

A	a wide area network	\boxtimes
В	an intranet	\boxtimes
С	the internet	×
D	a local area network	×

(ii) **One** method used to secure the data transmitted is:

(1)

A	encryption	×
В	translation	\boxtimes
С	phishing	×
D	decoding	×

(Total for Question 2 = 7 marks)



- **3** *Music-online* is a company with a website where customers can buy and download music.
 - (a) **One** advantage to the company of selling music online rather than in a high street store is that:

(1)

A	customers data is more secure	\boxtimes
В	higher prices can be charged	\boxtimes
С	different types of payment systems can be used	\boxtimes
D	overheads are reduced	×

(b) Which **one** of these statements is correct?

(1)

A	All music downloads are copyright free	\boxtimes
В	Music downloaded can be of a higher quality than that on a CD	\boxtimes
С	Downloaded music is always cheaper than music bought from stores	\boxtimes
D	Downloaded music takes up less disk space than music on a CD	X

(c) One aspect of The Copyright, Designs and Patent Act is to prevent the illegal copying of music.

Under the act, permission to copy music must be obtained from the:

A	retailer	X
В	government	\boxtimes
С	downloader	\boxtimes
D	owner	\boxtimes

(d) *Music-online* relies on its website being effective.

(i) The website will only be effective if:

(1)

A	graphics are of a high standard	×
В	large amounts of images are included	\boxtimes
С	prices are below other retailers	\boxtimes
D	information is kept up to date	×

(ii) Which **one** of the following correctly identifies the benefits to *Music-online* of having an effective website?

A	Increased revenue as a result of higher prices	\boxtimes
В	Reduced costs as a result of fewer staff being employed	\boxtimes
С	Increased revenue as a result of attracting new customers	
D	Improved staff motivation arising from improved communication	

(e) Internet auction sites are used by many people to buy and sell goods.

Which **four** of the following statements are correct?

(4)

A	Online auction sites are closely monitored by the authorities	\boxtimes
В	Prospective buyers can make and monitor bids over a period of time	\boxtimes
С	Secure methods of payment can be used to pay for goods	
D	Photographs uploaded onto an online auction site must be a true representation of the item	
E	All items for sale are fully guaranteed	
F	Both individuals and companies use online auction sites to buy and sell goods	
G	Delivery charges must be paid by either the buyer or the seller	
Н	Goods bought from an online auction site are always unused	\boxtimes

(f) Protecting your personal security details when using the internet is important.

Which **four** of the following would be sensible advice to follow?

(4)

A	Look for the padlock symbol anywhere on a page to ensure it is a safe site	×
В	Use a payment system that includes automatic encryption	×
С	Use links from other websites to access trusted sites	×
D	Do not reply to emails requesting your personal details	×
E	Always accept the option to store your username and password	×
F	Type in the URL to ensure a site is genuine	×
G	Share your personal security details with a close friend in case you forget them	×
Н	Look for HTTPS in the address before entering security details	×

(Total for Question 3 = 13 marks)



4 *GYM2012* is a fitness studio.

The studio keeps a record of members' attendance.

The data is collected from membership cards that are 'read' when a member enters the studio.

(a) If a member does not attend for four weeks *GYM2012* sends an email to encourage them to return.

The **main** reason for sending the email is to ensure that:

(1)

A	members maintain their membership and safeguard the business continuity of <i>GYM2012</i>	\boxtimes
В	members maintain fitness and <i>GYM2012</i> increase revenue by increasing prices	\boxtimes
С	members maintain fitness and safeguard the business continuity of <i>GYM2012</i>	\boxtimes
D	members maintain their membership and <i>GYM2012</i> increase revenue by increasing prices	×

- (b) Members work with a fitness trainer to develop an individual training programme. The programme is stored on a microchip in a 'smart key'.
 - (i) Which row correctly identifies the functions of magnetic stripe and microchip technologies?

	Magnetic stripe technology	Microchip technology	
A	Data can be written to and read from	Data can only be written to	\boxtimes
В	Data can only be written to	Data can be written to and read from	
С	Data can only be read from	Data can be written to and read from	\boxtimes
D	Data can be written to and read from	Data can only be read from	\boxtimes

(ii) When a member uses a treadmill running machine they insert their smart key and the programme to be followed is displayed.

Put a cross \boxtimes in the correct box to complete each of the following sentences.

(4)

The programme is displayed on a $\frac{\text{keypad}}{\text{touch screen}}$ which allows the member to adjust the programme manually if necessary.
The member's heart rate is measured by a biometric scanner attached to their arm.
The data is sent to a $\frac{\text{controller}}{\text{processor}}$ where it is analysed.
A control device server then automatically adjusts the speed of the treadmill.

(iii) Smart key technology is very expensive.

Which **one** of the following correctly identifies why *GYM2012* is willing to make this investment?

A	Members will be attracted from other gyms leading to an increase in revenue	\boxtimes
В	Members will become fitter leading to higher membership charges	\boxtimes
С	Fewer staff will be needed, leading to a reduction in costs	×
D	Members will be attracted from other gyms leading to higher membership charges	×

(c) The information collected during the member's training session can be analysed and the results presented as graphs and charts.

The software used to analyse the data and present results is a:

(1)

A	word processor, which is an application package	×
В	spreadsheet, which is an application package	\boxtimes
С	spreadsheet, which is an operating system	\boxtimes
D	word processor, which is an operating system	\boxtimes

(Total for Question 4 = 8 marks)

- **5** A college has a network of computers. Students are given user names and passwords to log onto the network.
 - (a) Malcolm uses other students' login details to access their files on the network without their permission.

Identify the legislation that could be used to prosecute Malcolm.

(1)

A	Data Protection Act	×
В	Data Misuse Act	×
С	Computer Misuse Act	X
D	Copyright Protection Act	X

(b) Under the same Act it is illegal to write or create computer viruses.

Computer viruses are programs that:

A	copy themselves repeatedly	\boxtimes
В	cannot be deleted	\boxtimes
С	defragment a hard drive	\boxtimes
D	free-up memory	\boxtimes



(c) Students logging on to the internet via the college network often find that websites are blocked.

The software that is used to block websites is:

(1)

A	an email filter	\boxtimes
В	an internet filter	\boxtimes
С	a pop-up blocker	\boxtimes
D	a firewall	×

(d) The college has an intranet.

Which **four** of the following statements are correct?

(4)

A	Access to the intranet will only be possible within the college site	×
В	Users will be able to access the intranet using both wired and wireless devices	X
С	The intranet can be hosted on the college server	\boxtimes
D	The intranet will be used to provide information to prospective students	×
E	The intranet must have internet connectivity	×
F	The college will be able to restrict access to the intranet	X
G	The intranet will allow staff and students to share files and resources	X
н	All users will have equal access to the resources on the intranet	×

(e) The college uses Computer Aided Learning (CAL) in many subject areas.

Which **four** of the following statements are correct?

(4)

A	Students do not need supervising when using CAL systems	\boxtimes
В	Students can adjust the content to suit their own needs	\boxtimes
С	Safety can be improved by simulating science experiments	×
D	Staff do not need to spend any time preparing teaching materials	×
E	Students can work at their own pace	
F	CAL provides students with a media-rich experience	×
G	CAL systems are only available on the internet	×
Н	CAL systems allow students to follow individualised learning programmes	×

(f) The college has recently introduced a Virtual Learning Environment (VLE).

One advantage of a VLE is:

(1)

A	staff do not need login details to access a VLE	\boxtimes
В	staff do not need to mark work submitted to a VLE	\boxtimes
С	the content is always up to date	\boxtimes
D	students can access work at any time	\boxtimes

(Total for Question 5 = 12 marks)

- **6** Globalisation has had an impact on individuals, organisations and society.
 - (a) Which **four** of these statements are correct?

Globalisation:

(4)

A	has widened the gap between rich and poor societies	\boxtimes
В	can lead to the erosion of national identities	\boxtimes
С	has been hampered by poor communication systems in some societies	
D	ensures consistent access to information	\boxtimes
E	has reduced the gap between rich and poor nations	\boxtimes
F	has led to a reduced need for data security	\boxtimes
G	ensures that educational opportunities are consistent	\boxtimes
Н	can lead to an increased tolerance of different cultures	

(b) Globalisation has led to many companies relocating.

The **main** reason for relocating is to take advantage of:

A	higher selling costs	\boxtimes
В	lower costs of equipment	\boxtimes
С	lower costs of resources and labour	\boxtimes
D	wider markets for their goods	×

(c) The internet provides a vast amount of information.

Which **one** of these statements is correct?

(1)

A	Some governments censor websites they deem to be inappropriate	×
В	The information provided on the internet is closely monitored	\boxtimes
С	There are no restrictions on the downloading and use of information on the internet	×
D	Websites cannot be censored therefore everyone has equal access to information	\boxtimes

(d) Social networking sites and chat rooms are very popular.

Which **four** of these statements are correct?

(4)

A	Reputable social networking sites are monitored to protect users safety	\boxtimes
В	Users can restrict access to photographs on a social networking site	×
С	Data posted onto social networking sites is always accurate	
D	Age restrictions are enforced on users of social networking sites	
E	Privacy settings can be used to limit access to a user's personal data	×
F	Using a nickname is one method of helping keep a user's identity safe	×
G	Access to a social networking site via a network protects the user's data	
Н	Photographs cannot be copied from social networking sites	X

(Total for Question 6 = 10 marks)

TOTAL FOR PAPER = 60 MARKS

