

Pearson BTEC Level 2 Diploma in Professional Food and Beverage Service (QCF)**Qualification Number: 601/6944/8****What is the purpose of this qualification?**

The Pearson BTEC Level 2 Diploma in Professional Food and Beverage Service (QCF) is intended as a Technical Certificate, and is designed to provide learners with a broad range of underpinning occupational knowledge and practical application that is required by employers to work within a Food and Beverage Service environment and role.

Achievement of this qualification prepares the individual to enter the Hospitality sector in the potential job roles listed below at this level, from where they can take further qualifications to confirm occupational competence. It also prepares learners to progress on to the Pearson BTEC Level 3 Diploma in Food and Beverage Service Supervision (QCF) – 600/2244/9 where they can further develop their skills to an advanced level as well as establishing the fundamentals of supervisory skills.

What does this qualification cover?

This qualification is related to the National Occupational Standards for the Hospitality Sector as defined by People 1st, the Sector Skills Council.

A minimum of 42 credits are required to achieve this qualification (305 Guided Learning Hours). It fits comfortably into the first year of a study programme, alongside English and maths where those subjects are still needed, or alongside complementary qualifications such as L2 Awards in Barista Skills or Cultural Awareness in Customer Service for Hospitality, Leisure, Travel and Tourism.

At level 2 learners will undertake units covering understanding menus and their design; legislation; customer service; health and safety; the industry as a whole and dealing with payments. Learners will further their development by undertaking practical elements around drinks service whilst also working in a food service area such as a restaurant. The qualification will also allow learners to develop behavioural skills around maintaining their personal appearance, managing their time and their own development.

All learners must engage directly with employers as part of their course. Centres and training providers must therefore partner with local employers to enhance the knowledge and training delivery. Employers may provide real-life scenarios for workshops or projects or masterclasses. Where possible, employers may also provide work placement opportunities to complement the provider based delivery.

How is this qualification assessed?

This qualification is assessed through internal assessment (centre devised assessments including written assignments, practical tasks, portfolio of evidence etc).

Who could take this qualification?

This qualification is for all learners aged 16-18 who are capable of reaching the required standards. There are no specific prior qualifications, knowledge or experience needed before starting the qualification, but learners should have some broad achievement in GCSEs or equivalent qualifications at level 1 and perhaps level 2. Learners may have also achieved the Pearson BTEC Level 1 Certificate in Introduction to Professional Food and Beverage Service Skills (QCF) but this is not essential.

Learners are likely to be those not yet employed in the industry and seeking work within the hospitality sector in the service side of a restaurant within an intermediate level role, or those looking to progress into the Food and Beverage Service apprenticeship programme.

What could this qualification lead to?

Learners who have achieved this qualification could progress to full time employment working in a Front of House or Food and Beverage service role within a restaurant, hotel or within conference and banqueting events companies using the skills and knowledge they have acquired. Potential job roles for those working towards this qualification are:

Front of House Specialist
Bar Staff

Event Personnel
Waiting Staff

This qualification is also designed to support learners to progress into further learning at Level 3, for example, a **Pearson BTEC Level 3 Diploma in Food and Beverage Service Supervision (QCF)**. It supports progression to the Level 3 qualification by providing learners with intermediate skills, behaviours and knowledge that will be further developed to an advanced level within the Level 3 qualification. The Level 2 qualification establishes the basis on which some of the level 3 qualification depends – for example at level 2, learners develop knowledge and skills of functions and at level 3, learners will be developing supervisory skills relating to those functions and how to promote the service and products they offer.

Other similar/linked qualifications:

Learners would choose the L2 Diploma in Professional Food and Beverage Service if they were ready to reach level 2 requirements; they were looking to develop skills and knowledge in food and beverage service but not to demonstrate occupational competence (either owing to not being employed in the sector yet or not able to meet the assessment requirements). Otherwise learners may choose other qualifications in the Food and Beverage suite to match their requirements and situation; such as:

Pearson BTEC Level 1 Certificate in Introduction to Professional Food and Beverage Service Skills (QCF) prepares individuals who work in, or who want to work in the food and beverage industry in roles such as front of house junior team member, assistant waiter or bar assistant that serves food within a hospitality environment. This qualification is suitable for those who hold or aspire to an entry level role that may be limited in terms of responsibility. It is also recommended to learners that may not be ready to reach Level 2 requirements within a higher level qualification.

If learners are already employed within the sector and wish to focus on specific work based skills that will demonstrate their occupational competence against the roles listed in the previous section, they may choose to undertake an Intermediate Apprenticeship or NVQ such as the **Pearson BTEC Food and Beverage Service Apprenticeship** or the **Pearson Edexcel Level 2 NVQ Diploma in Food and Beverage Service (QCF)**.

Alternatively, learners who have demonstrated a good range of achievement in the Level 2 qualification and are ready to move in to a more supervisory based role and want a college based course may choose the **Pearson BTEC Level 3 Diploma in Food and Beverage Service Supervision (QCF)**. In this qualification, learners will develop supervisory skills and advanced operational knowledge and skills for the functional areas that they have studied at Level 2.

Who supports this qualification?

This qualification is highly valued by The Craft Guild of Chefs. Established in 1965 as a Guild of the Cookery and Food Association, the Craft Guild of Chefs has developed into the leading Chefs' Association in the UK and has many members worldwide. Members come from all aspects of the foodservice and hospitality sectors working in a wide variety of positions from students and trainees to top management.