

Pearson BTEC Level 2 Diploma in Professional Food and Beverage Service (QCF)**Qualification Number: 601/6944/8****What is the purpose of this qualification?**

The Pearson BTEC Level 2 Diploma in Professional Food and Beverage Service (QCF) is a recognised qualification for those wishing to work in the hospitality sector, and is designed to provide learners with a broad range of underpinning occupational knowledge and practical application that is required by employers to work within a Food and Beverage Service environment and role.

Achievement of this qualification prepares the individual to enter the Hospitality sector in the potential job roles listed below at this level, where they can take further qualifications or an Apprenticeship to confirm occupational competence. It also prepares learners to progress on to the Pearson BTEC Level 3 Diploma in Food and Beverage Service Supervision (QCF) – 600/2244/9 where they can further develop their skills to an advanced level as well as establishing the fundamentals of supervisory skills.

This qualification is related to the National Occupational Standards for the Hospitality Sector as defined by People 1st, the Sector Skills Council.

What does this qualification cover?

The qualification comprises of 42 credits and 305 Guided Learning Hours.

Learners will complete 10 mandatory units in the following subjects

- Developing Skills for Employment in the Catering and Hospitality Industry
- Food Safety in Catering
- Health and Safety in Catering and Hospitality
- Principles of Customer Service in Hospitality, Leisure, Travel and Tourism
- Principles of Beverage Product Knowledge
- Legislation in Food and Beverage Service
- Service of Hot Beverage
- Handling Payments and Maintaining the Payment Point
- Menu Knowledge and Design
- Food and Beverage Service Skills

How is this qualification assessed?

This qualification is assessed through internal assessment (centre devised assessments including written assignments, practical tasks, portfolio of evidence etc).

Who could take this qualification?

This qualification is for all learners aged 16 and above who are capable of reaching the required standards. There are no specific prior qualifications, knowledge or experience needed before starting the qualification, however, learners may have achieved the Pearson BTEC Level 1 Certificate in Introduction to Professional Food and Beverage Service Skills (QCF) but this is not essential.

Learners are likely to be those not yet employed in the industry and seeking work within the hospitality sector in the service side of a restaurant within an intermediate level role, or those looking to progress into the Food and Beverage Service apprenticeship programme.

This qualification is particularly suitable for learners that wish to develop both practical and knowledge based skills and understanding directly related to working in Professional Food and Beverage Service but cannot undertake the NVQ Diploma or Apprenticeship in Food and Beverage Service as they are not employed and/or cannot undertake assessment in the workplace (as it required from the NVQ and Apprenticeship). The practical application of skills in this qualification will prepare learners for when they are able to apply them in a real work situation working in the roles listed below.

What are the potential job roles for those working towards this qualification?

- Front of House Specialist
- Bar Staff
- Waiting Staff
- Catered Events Staff

What could this qualification lead to?

Learners who have achieved this qualification could progress to full time employment working in a Front of House or Food and Beverage service role within a restaurant, hotel or within conference and banqueting events companies using the skills and knowledge they have acquired.

Once learners are employed within the sector they may wish to focus on specific work based skills that will demonstrate their occupational competence against the roles listed in the previous section, they may choose to undertake an Intermediate Apprenticeship or NVQ such as the **Pearson BTEC Food and Beverage Service Apprenticeship** or the **Pearson Edexcel Level 2 NVQ Diploma in Food and Beverage Service (QCF)**.

Alternatively, learners could progress into further learning at Level 3, for example, a **Pearson BTEC Level 3 Diploma in Food and Beverage Service Supervision (QCF)**. In this qualification, learners will develop supervisory skills and advanced operational knowledge and skills for the functional areas that they have studied at Level 2. This would prepare learners for hospitality supervisory or lower management roles.

Who supports this qualification?

This qualification is highly valued by The Craft Guild of Chefs: <http://craftguildofchefs.org/>

The letter of recognition can be found under the 'Course Materials' section here: <https://qualifications.pearson.com/en/qualifications/btec-specialist-and-professional-qualifications/hospitality-travel-tourism-and-events/btec-specialist-professional-food-and-beverage-service-l2.html>