

Pearson BTEC Level 1 Certificate in General Beverage Service Skills (QCF)
Qualification Number: 601/6950/3

What is the purpose of this qualification?

The **Pearson BTEC Level 1 Certificate in General Beverage Service Skills (QCF)** is a recognised qualification for those wishing to work or starting work in the hospitality sector, and is designed to provide learners with a broad range of underpinning occupational knowledge and practical application that is required by employers to start work within a Bar/Drinks service role.

Achievement of this qualification prepares the individual to enter the Hospitality sector in the potential job roles listed below at this level, from where they can take further qualifications to confirm occupational competence such as the Pearson Edexcel Level 2 NVQ Diploma in Beverage Service (QCF) or the Intermediate Apprenticeship in Beverage Service.

This qualification is related to the National Occupational Standards for the Hospitality Sector as defined by People 1st, the Sector Skills Council.

What does this qualification cover?

The qualification comprises of 14 credits and 115 - 121 Guided Learning Hours.

Learners will complete 3 mandatory units (8 credits) in the following subjects:

- Introduction to the Hospitality Industry
- Customer Service in the Hospitality Industry
- Preparing and Serving Drinks

Learners will then need to complete 6 further credits from the following units:

- Hot Beverage Skills
- Bar service skills
- Serve drinks
- Prepare and clear areas for drinks service
- Customer and Drinks Service

How is this qualification assessed?

This qualification is assessed through internal assessment (centre devised assessments including written assignments, practical tasks and observations, portfolio of evidence etc).

Who could take this qualification?

This qualification is for all learners aged 16 and over who are capable of reaching the required standards. There are no specific prior qualifications, knowledge or experience needed before starting the qualification. Please note that under 18's can serve alcohol in a restaurant if they are 16 or 17 as long as the alcohol is drunk with a meal. They can also serve alcohol in a bar, but the licence holder or bar manager needs to approve the sale.

Learners are likely to be those recently employed in the industry or seeking work within the hospitality sector in an entry level bar/drinks service role, or those looking to progress into the Beverage Service apprenticeship programme but need some additional learning first.

This qualification is particularly suitable for learners that wish to develop both practical and knowledge based skills and understanding directly related to working in Beverage Service but cannot undertake the Level 2 NVQ Diploma or Apprenticeship in Beverage Service as they are not employed on a full time basis or minimum of a 1 year contract or cannot undertake assessment in the workplace (as is required from the NVQ and Apprenticeship). Additionally this qualification is suitable for learners that may not yet be able to reach the Level 2 requirements but still want to work in the industry.

What are the potential job roles for those working towards this qualification?

- Trainee Bar Staff
- Trainee Barista or Cafe Assistant

What could this qualification lead to?

Learners who have achieved this qualification could progress to full time employment working in beverage service within a restaurant, hotel, pub, club or within conference and banqueting events companies using the skills and knowledge they have acquired.

They could also progress on to related qualifications, for example:

- Pearson BTEC Level 2 Certificate in Hospitality and Catering Principles (Beverage Service) (QCF) - 600/0995/0
- Pearson Edexcel Level 2 NVQ Diploma in Beverage Service (QCF) - 500/9903/6

Who supports this qualification?

This qualification is highly valued by The Craft Guild of Chefs: <http://craftguildofchefs.org/>

The letter of recognition can be found under the 'Course Materials' section here:

<https://qualifications.pearson.com/en/qualifications/btec-specialist-and-professional-qualifications/hospitality-travel-tourism-and-events/btec-specialist-general-beverage-service-skills-l1.html>