

Laura Hall
Business Manager for Vocational Business and Enterprise
Pearson
One90 High Holborn
London
WC1V 7BH



Letter of support for the Pearson *BTEC level 2 Technical Certificate in Retail Operations*

16 June 2016

Dear Laura

As an employer in the sector, we recognise the following qualification as being fit for purpose:

Person *BTEC level 2 Technical Certificate in Retail Operations*

We confirm that this qualification will provide learners with the specialist knowledge, and give them the opportunities to develop the skills and behaviours that employers in the industry are looking for.

The qualification ensures that the learner can demonstrate relevant skills, behaviours and knowledge of the industry to progress to employment in a range of job roles across the industry within the following occupational areas:

Retail & Customer Service

The qualification will also support the individual, should they chose to progress into further training, via a level 3 qualification or an apprenticeship, which we fully support.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lloyd Thomas', with a long horizontal flourish extending to the right.

Lloyd Thomas

Group Apprenticeship Manager

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