

Amy Rogers
Business Manager - IT and Computing
Qualifications Product Management
UK Schools
One90 High Holborn
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9th September 2016

Dear Amy

RE: Letter of support for the Pearson BTEC Level 2 Technical Certificate in IT Support

As a leading trade body representing the Digital Sector, we recognise the following qualification as being fit for purpose:

- BTEC National Technical Certificate in IT Support

This qualification will support learners to progress to employment or within employment in a range of job roles in the occupational area of IT support, for example as an IT support technician, a helpdesk administrator, IT service desk support or customer support technician.

For such roles, we believe that this qualification provides an appropriate level of knowledge and skills, meeting the needs of the business and the individual, ensuring employees are appropriately skilled for the job and able to deliver to the standard that the sector expects.

The qualification will also support the individual, should they chose to progress in to further training.

We are happy for Pearson to use this letter in support of its work with government and its agencies, to ensure that this invaluable qualification can continue to be recognised for college performance tables and 19+ funding.

Yours sincerely,



Harry Goldie
Apprenticeship and Qualifications Officer