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Surname

Other names

Pearson
Edexcel GCE

Centre Number

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Candidate Number

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Health and Social Care

Unit 7: Meeting Individual Needs

Wednesday 14 June 2017 – Morning
Time: 1 hour 30 minutes

Paper Reference

6944/01

You do not need any other materials.

Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
– *there may be more space than you need.*

Information

- The total mark for this paper is 90.
- The marks for **each** question are shown in brackets
– *use this as a guide as to how much time to spend on each question.*
- Questions labelled with an **asterisk** (*) are ones where the quality of your written communication will be assessed
– *you should take particular care on these questions with your spelling, punctuation and grammar, as well as the clarity of expression.*

Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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Pearson

Answer ALL questions. Write your answers in the spaces provided.

1 Read the following case study.

Arthur is 89 years of age and suffers from chronic heart failure. The Heart Failure Nurse Specialist has recommended that Arthur moves into Ashfield Nursing Home.

Ashfield Nursing Home empowers patients by promoting a normal life by letting them decide their daily routines.

When Arthur is admitted he will be fully assessed to ensure that all his needs are taken into account when planning his care. Arthur will also be assigned a 'Named Nurse' who will monitor his progress and report on any issues that may be affecting his health and wellbeing.

(a) Define what is meant by the term 'empowerment'.

(2)

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(b) Identify **four** areas Arthur's Named Nurse might consider when assessing his needs.

(4)

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(c) Arthur is entitled to certain rights when being provided with care services.

Identify and explain **two rights** Arthur would expect to receive as a patient in Ashfield Nursing Home.

(6)

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***(d)** Arthur's care and support are covered under community care legislation, which promotes the concept of networking with the client, families and other professionals.

Discuss the importance of networking when providing health and social care services.

(8)

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*(e) Assess the importance of 'patient empowerment' when providing care and support to patients such as Arthur.

(10)

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(Total for Question 1 = 30 marks)



2 Read the following case study.

The local Health and Social Care Trust, which provides services to people like Arthur, has very clear guidelines, including:

- providing safe, high quality care
- maximising independence and choice for all service-users
- supporting service-users to live healthy lives
- making the best use of resources.

The Trust has received an award for promoting an open, transparent and welcoming work environment.

(a) Define what is meant by the term 'organisational culture'.

(2)

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(b) Explain why effective team building is important when providing care services.

(4)

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(c) Discuss the importance of promoting service-user identity.

(6)

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*(d) Discuss, using examples, how staff training and development could improve the quality of care given to service-users.

(8)

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*(e) The Nursing and Midwifery Council provides direction on the standards in nursing care.

Assess the importance of such agencies in promoting good nursing practice.

(10)

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(Total for Question 2 = 30 marks)



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3 Read the following case study.

The Trust organised a staff development workshop promoting service-user access within its catchment area. One of the sessions focused on the Human Rights Act 1998. The Act ensures that every citizen of the United Kingdom is entitled to basic rights and freedoms, including life, liberty, freedom of thought and expression.

(a) From the case study, identify **two** rights which are protected under the Human Rights Act 1998.

(2)

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(b) Staff attending the workshop were informed of the various methods of redress, including a complaints policy.

Explain the importance of a complaints policy in promoting service-user rights.

(4)

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(c) The Trust covers a geographical area which is very rural and some service-users find it difficult to access services.

Explain the impact this may have on their health and wellbeing.

(6)

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*(d) The number of minority groups living within the Trust's catchment area has increased significantly over recent years.

Discuss the importance of having legislation to support the rights of minority groups.

(8)

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***(e)** Demographically the number of frail, elderly people in their eighties and above is on the increase.

Analyse the impact this may have on service provision and resources.

(10)

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(Total for Question 3 = 30 marks)

TOTAL FOR PAPER = 90 MARKS



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