

Write your name here

Surname

Other names

Centre Number

Candidate Number

**Edexcel GCE**

# Health and Social Care

## Unit 7: Meeting Individual Needs

Wednesday 19 January 2011 – Afternoon  
**Time: 1 hour 30 minutes**

Paper Reference

**6944/01**

**You do not need any other materials.**

Total Marks

### Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided  
– *there may be more space than you need.*

### Information

- The total mark for this paper is 90.
- The marks for **each** question are shown in brackets  
– *use this as a guide as to how much time to spend on each question.*
- Questions labelled with an **asterisk** (\*) are ones where the quality of your written communication will be assessed  
– *you should take particular care on these questions with your spelling, punctuation and grammar, as well as the clarity of expression.*

### Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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**Answer ALL questions in the spaces provided**

**1**

Keith is 76 years of age and is recovering from a stroke. It has affected his mobility, swallowing and sight. He spent 16 weeks in hospital and underwent extensive physiotherapy and is about to be discharged back home.

In preparation for his discharge, Keith's occupational therapist has been out to his house to see what adaptations would be required. The occupational therapist recommended that a ramp should be installed at the front door and a shower seat fitted in his bathroom.

The hospital social worker has visited both Keith and his wife, Elsie, to discuss their concerns about him coming home and how his stroke will affect their lives. The social worker has also put Elsie in touch with the local Chest, Heart and Stroke support group.

(a) Identify **four** areas of need the hospital social worker might consider assessing when designing a care plan for Keith.

(4)

- 1 .....
- 2 .....
- 3 .....
- 4 .....

\*(b) Keith has certain rights when being provided with care services. Explain how care services should promote Keith's **rights**.

(8)

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\* (c) Discuss the importance of 'choice' when providing care services.

(8)

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\* (d) Assess the burden informal caring may place on carers such as Elsie.

(10)



Handwriting practice area with 30 horizontal dotted lines.

**(Total for Question 1 = 30 marks)**



Kirsty manages the local Heart, Chest and Stroke support group. She has 38 members and they meet each Thursday morning for tea, coffee and a general chat. She has also arranged specific events for the members to participate in. For example, the local benefits officer spoke to the group about their rights and entitlement to benefits. In addition she has devised a directory of services which the members can use when they need specific advice or help. Kirsty sometimes finds herself acting as an advocate for the members, particularly when they are feeling stressed.

(a) The Chest, Heart and Stroke Association is a voluntary organisation.

Define what is meant by a 'voluntary organisation'.

(2)

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(b) Explain why advocacy is important when providing care services.

(4)

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(c) Explain, using examples, how Kirsty could monitor the quality of the service she provides to the group's members.

(6)

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\*(d) Kirsty has devised a directory of local services and has developed a good network of connections with other service providers.

Discuss the benefits this may have for the members of the support group.

(8)

A series of horizontal dotted lines for writing the answer.





Handwriting practice area with 25 horizontal dotted lines.

**(Total for Question 2 = 30 marks)**



3

The Disability Discrimination Act (DDA) 1995 aimed to end the discrimination that many disabled people face when accessing services. The Act was significantly extended by the introduction of the Disability Discrimination Act 2005.

(a) Define what is meant by 'direct discrimination'. (2)

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(b) Explain why there was a need to introduce disability legislation. (4)

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(c) The legislation highlighted the need for organisations to introduce clear policies and procedures when dealing with people with disabilities.

Identify **four** advantages the introduction of policies and procedures within organisations may have for service users. (4)

1 .....

2 .....

3 .....

4 .....







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**(Total for Question 3 = 30 marks)**

**TOTAL FOR PAPER = 90 MARKS**

