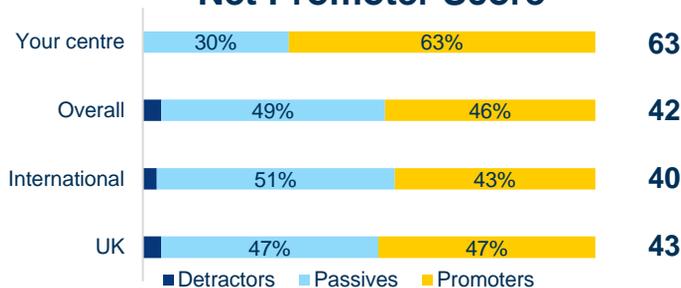


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Net Promoter Score



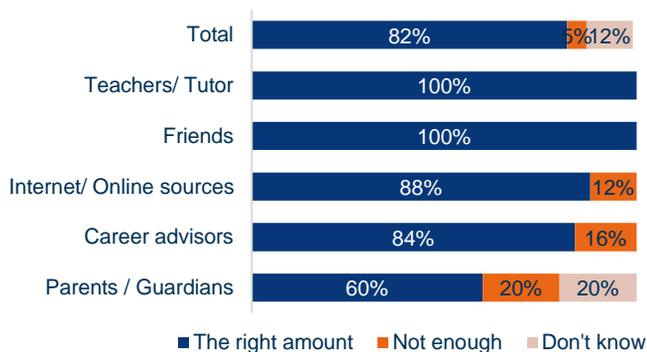
*NPS score is used to indicate willingness to recommend the course.

Satisfaction with course

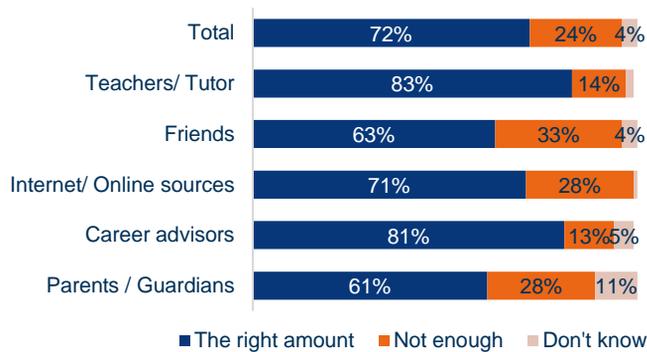


Amount of information received on the course to make an informed decision before starting

Your centre



Overall



Respondents were asked to what extent they agree or disagree with the following statements:	Net: Agree			
	Your centre	Overall	International	UK
The content of the course aligns with what you were expecting	100%	87%	87%	87%
The final qualification you could achieve was clearly explained to you at the start	100%	88%	83%	91%
You understand what you needed to do in order to achieve the qualification at the start	100%	86%	81%	89%
You understand the grading scheme of the course (Pass, Merit or Distinction)	91%	91%	93%	89%
You understand how you will be assessed on the course	100%	89%	86%	91%
The course has increased your self confidence	91%	85%	86%	85%
You are enjoying the course	79%	83%	85%	82%
The course has helped you to develop skills to work independently	84%	86%	89%	85%

Chart bases: Your centre (17 UW), Overall (610, 610 UW), International (271, 267 UW), UK (338, 342 UW), Table bases: multiple bases

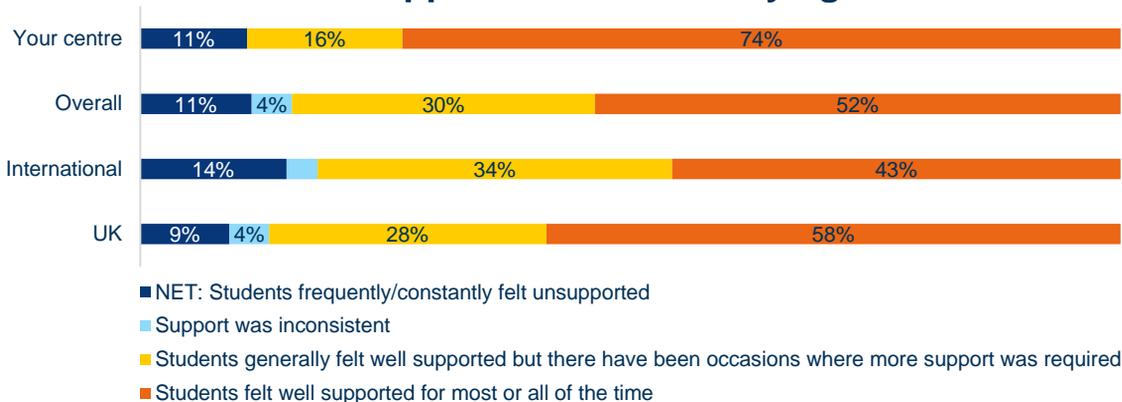
*NET scores are used to amalgamate categories where the base is likely to be too low for analysis

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Level of support felt whilst studying the course



How students would like to be better supported

- More individual/1 to 1 support
- More explanations about what is required
- For the tutor to have given me more information
- Need more online content/support
- Listen to students
- Less assignments
- Tutors being present/higher attendance
- More organized
- Extend deadlines

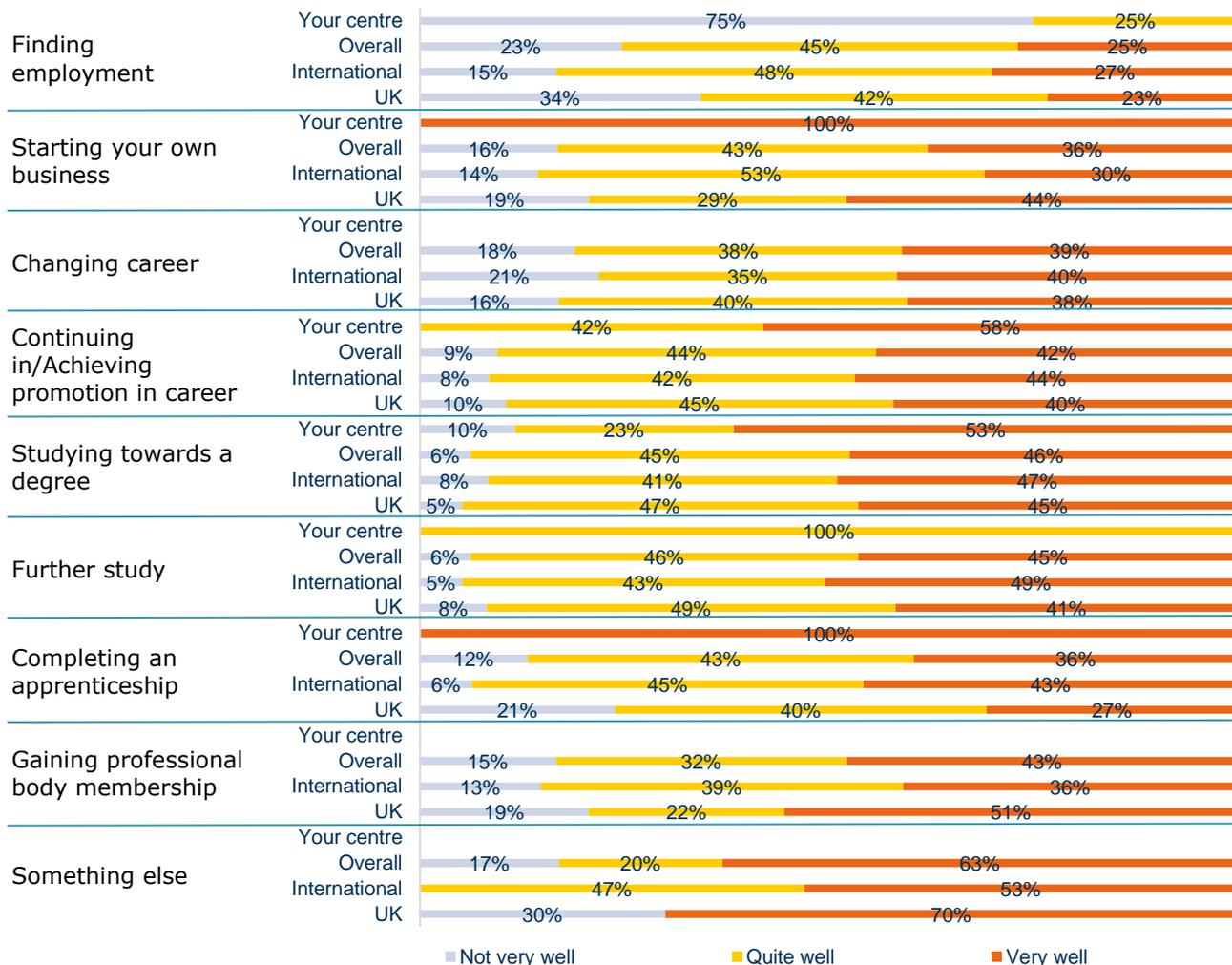
Advice on options for after the course has been:	Your centre	Overall	International	UK
Informative	60%	44%	43%	46%
Detailed	51%	24%	22%	25%
Practical	54%	32%	37%	29%
Unhelpful	0%	5%	7%	2%
Confusing	5%	8%	12%	6%
Limited	18%	17%	19%	15%
N/A - Not received any advice	0%	8%	6%	9%

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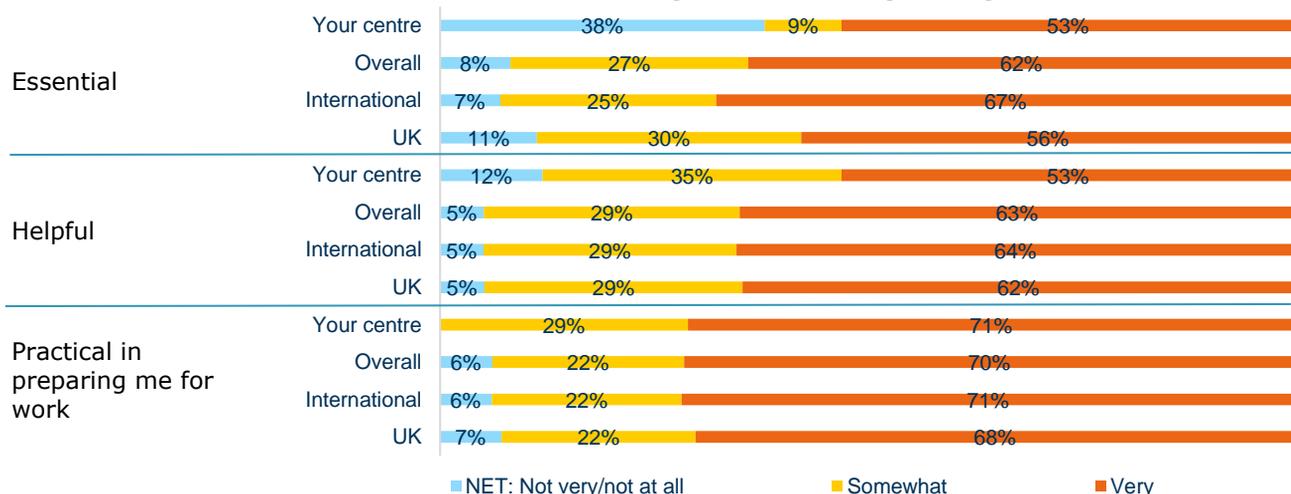


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The course prepares students for:



Work placements perceptions



Bases: multiple bases

*NET scores are used to amalgamate categories where the base is likely to be too low for analysis

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Intentions once the course is finished	Your centre	Overall	International	UK
Find employment	21%	30%	37%	23%
Start my own business	5%	21%	27%	17%
Change career	0%	10%	9%	10%
Continuing in/Achieving promotion in career	33%	23%	21%	24%
Study towards a degree	53%	46%	43%	48%
Further study (learning that is not towards a degree)	19%	18%	21%	15%
Complete an apprenticeship	7%	16%	20%	12%
Gain professional body membership	0%	10%	12%	8%
Something else	0%	1%	1%	1%
Don't know / undecided	5%	6%	6%	5%
None of these	0%	1%	1%	1%

Perceptions around the extent views and opinions on course improvements were listened to

